

GUAM REGIONAL TRANSIT AUTHORITY

Eddie Baza Calvo, Governor
Raymond S. Tenorio Lt. Governor
Felix R. Dungca, Interim Executive Manager

P O Box 2896
Hagatna, GU 96932

Phone: (671) 475-4686 or 4616
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FINAL

REGULAR BOARD OF DIRECTORS MEETING

Agenda, October 15, 2012

4:30PM

GRTA Conference Room
Administration Building, Hagåtña, Guam

-
- I. Call to Order – Mr. Chairman**
 - II. Roll Call – Board of Directors (Members)**
 - III. Public Comments – 15 minutes time limit**
 - IV. Approval of Minutes – September 17, 2012**
 - V. Old Business –**
 1. Recruitment of Executive Manager
 2. Update of the VTCLI grant “One Call, One Click” Center
 3. Status on Fiscal Year 2013 Budget
 4. Status Transit (Bus) Procurement
 5. Status IFB (Invitation For Bid) for GRTA Service Contract
 6. Appointment of new board member
 - VI. New Business –**
 1. Proposed New Transit Fares
 2. Etc.
 - VII. Executive Session – None**
 - VIII. Announcement**
 - IX. Adjournment**

APPROVED BY:



Andrew Tydingco, Chairman

Dated: October 15, 2012 Time: 10/15/2012



GUAM REGIONAL TRANSIT AUTHORITY
(Government of Guam)

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Felixberto R. Dungca, Interim Executive Manager

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SIGN IN SHEET
GRTA Board of Directors
BOARD MEETING (REGULAR)
October 15, 2012
4:30 p.m.

BOARD OF DIRECTORS		
Name	Sign In	Email Address / Phone Number
Andrew Tydingco Chairman		pokilabot@teleguam.net 929-9990
Manuel Q. Cruz Vice-Chairman		campwitek4ever@yahoo.com 482-2198
Ginger S. Porter, M.Ed. Secretary		ginger.porter@guamcedders.org 735-2478
Vicente D. Gumataotao Board Member		pitimayor@yahoo.com 472-1232
Louise C. Rivera Board Member		weezierivera@hotmail.com 888-1540
Jason Cruz Board Member		jasonleecruz44@gmail.com 777-2444
GRTA STAFF		
Name	Sign In	Email Address / Phone Number
Felix R. Dungca Executive Manager, Interim		felixberto.dungca@grta.guam.gov 475-4603
Rudy Cabana Planner III		rudy.cabana@grta.guam.gov 475-4616
Rally Philipina Planner II		rally.philipina@grta.guam.gov 475-4620
Emily Pereira ParaTransit Coordinator		emeline.pereira@grta.guam.gov 300-7255
Myra Abaya Administrative Officer		myra.abaya@grta.guam.gov 300-0703
Nicole Gutierrez Board Secretary		nicole.gutierrez@grta.guam.gov 475-4686
PUBLIC AT LARGE		
Name	Sign In	Email Address / Phone Number
1.		
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Guam Regional Transit Authority Board of Directors

Eddie Baza Calvo, Governor
Raymond S. Tenorio, Lt. Governor
Felixberto R. Dungca, Jr. Interim Executive Manager

MEETING MINUTES

Board Officers

FY 2013

Chairman

Andrew Tydingco
T (671) 929-9990
pokilabot@teleguam.net

Vice Chairman

Manuel Q. Cruz
T (671) 482-2198
campwitek4ever@yahoo.com

Secretary

Ginger S. Porter
T (671) 735-2478
F (671) 734-5709
ginger.porter@guamcedders.org

Members

Louise Rivera
T (671) 888-1540
weezierivera@hotmail.com

Jason Cruz
T (671) 777-2444
jasonleecruz44@gmail.com

Vicente Gumataotao
T (671) 472-1232
pitimayor@yahoo.com

Vacant

Regular Board Meeting of September 17, 2012

I. Call to Order

The meeting was called to order by Vice Chair Manny Cruz at 4:40 pm, at the GRTA conference room, Administration Building, Hagatna.

II. Roll Call

Vice Chair Manny Cruz and member Ginger Porter, member Ben Gumataotao and member Jason Cruz were present and others noted on the sign in sheet. A quorum was established. Chairman Andrew Tydingco was recovering from surgery, member Louise Rivera absent and Interim Executive Manager Felix Dungca was out sick.

III. Approval of Minutes

Ginger Porter moved to approve and Jason Cruz seconded the motion to approve minutes of August 30, 2012. There being no corrections, the minutes were approved as submitted.

IV. Public Comment

None

Guam Regional Transit Authority Board of Directors

Eddie Baza Calvo, Governor
Raymond S. Tenorio, Lt. Governor
Felixberto R. Dungca, Jr. Interim Executive Manager

V. Old Business

1. Recruitment of Executive Manager

G. Porter reported that an email was sent to interested candidate Michel Felschow, response still pending.

M. Cruz stated that once the Amended Bill has been passed into law a copy of the bill should be sent to Mr. Felschow.

2. Update of the Veterans Transportation and Community Living “One Call, One Click” Center

G. Porter reported that the Task Force has been meetings weekly at the DISID office in regards to progress of the One Call/One Click Center. An invitation has been extended to Senator Tom Ada, Senator Dennis Rodriguez and Senator Aline Yamashita for the next meeting.

G. Porter stated that one of the concerns brought up was that policymaker's are outreaching to FTA/DOT regarding stances to combine transit services with school bus services. G. Porter expressed concern that no contact has been made with the GRTA office as well as how this might impact the One Call/One Click Center.

G. Porter stated that part of the reason for the invitation to the senators is to advise them of the One Call/ One Click Center and that part of the funding of the grant will go towards the construction of the DISID Community Resource Center.

3. Status on Fiscal Year 2013 Budget

M. Abaya reported that FY'13 budget has been approved and signed by the Governor. The budget ceiling is \$3,905,899.00 an increase of \$795,000.00 over last FY'12.

G. Porter asked for the source of local funding. M. Abaya reported that it is coming from Territorial Highway Fund and Bus Fares and the balance from \$349,000.00 is from Public Transit Fund and the rest from Territorial Highway Fund.

4. Status Transit (Bus) Procurement

M. Abaya reported that it is still being reviewed by the AG's Office.

Guam Regional Transit Authority Board of Directors

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5. Status IFB (Invitation for Bid) for GRTA Service Contract

M. Abaya reported that it is still being reviewed by the AG's Office.

G. Porter asked that another working session be done to complete the Scope of Services. The Board agreed to meet for another working session on Monday, September 24, 2012 at 3:30 pm to complete the revision of the Scope of Services. M. Cruz stated that he will be off island and asked that he be kept in the loop via email.

6. Appointment of New Board Member

G. Porter stated that she will make contact with Erskin Sanchez to see if he would be interested in sitting on the board.

G. Porter asked if the Board knew of any other potential candidates. B. Gumataotao asked what qualifications was the Board looking for in a new member. G. Porter stated that she would like to see someone with Marketing, Business or Transportation background and not another government employee.

VI. New Business

1. Proposed FY'13 Operations and Board Meetings Calendar

The Board of Directors was provided with a copy of the proposed FY'13 calendar.

G. Porter stated that days of operations be added to the calendar to show Monday – Saturday, No Sunday's and No Holidays as shown on the proposed calendar.

G. Porter to move to approve the FY'13 Operations and Board Meetings Calendar to include days of operation, Monday-Saturday, No Sunday's and No Holiday's as shown on the proposed calendar. B. Gumataotao seconded the motion. The FY'13 Operations and Board Meetings Calendar was approved unanimously.

2. Resolution for IFB Comprehensive Management-Maintenance-Operations

J. Cruz move to approve the Resolution for IFB Comprehensive Management Maintenance Operations. B. Gumataotao seconded the motion. The Resolution for IFB Comprehensive Management Maintenance Operations was approved unanimously.

VII. Executive Session None

VIII. Announcements None

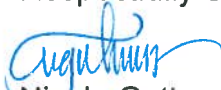
Guam Regional Transit Authority Board of Directors

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Felixberto R. Dungca, Jr. Interim Executive Manager

IX. Next Board Meeting October 15, 2012

X. Adjournment The meeting was adjourned at 5:20pm

Respectfully Submitted,



Nicole Gutierrez
GRTA Board Secretary

Attachments: Sign in Sheet, October 15, 2012
GRTA Resolution IFB Comprehensive Management-Maintenance-Operations
FY'13 Proposed Operations and Board Meetings Calendar

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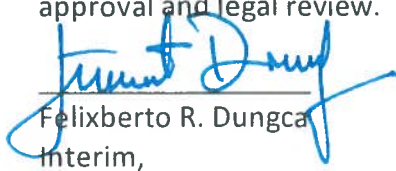
Phone: (671) 475-4686 or 4616
Fax: (671) 475-4600

RESOLUTION Invitation for Bid Comprehensive Management-Maintenance-Operations Guam Public Transit System

Whereas on September 06, 2012 the Board of Directors together with GRTA staff conducted a working session to review and revise certain language in the Scope of Services, Invitation For Bid for the long term bus contract inclusive of the Maintenance, Management and Operations; and

Whereas attached for the record are those changes for inclusion to the Scope of Services and other applicable sections of the IFB.

NOW THEREFORE, the Board of Directors hereby approve the attached changes. Said changes will be incorporated into the Scope of Services/Work and presented to the Board of Directors for final approval and legal review.


Felixberto R. Dungca
Interim,

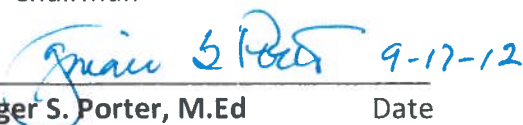
APPROVED:

Dated this 17th day of September, 2012.

BOARD OF DIRECTORS:


Andrew Tydingco Date
Chairman


Manuel Q. Cruz Date
Vice-Chairman


Ginger S. Porter, M.Ed Date
Board Member
And Secretary

Louise C. Rivera Date
Board Member


Vicente D. Gumataotao Date
Board Member


Jason Cruz Date
Board Member

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ATTACHMENT A

SCOPE OF SERVICES

GUAM PUBLIC TRANSIT SYSTEM COMPREHENSIVE MANAGEMENT, OPERATIONS AND MAINTENANCE SERVICES

TABLE OF CONTENTS

A. MISSION STATEMENT, OBJECTIVE AND POLICY	4
B. PROGRAM SCOPE	5
C. ANTICIPATED SYSTEM GROWTH	5
D. IMMEDIATE OBJECTIVES OF THE CONTRACT TO BE ENTERED INTO	6
E. DEFINITIONS	6
F. GRTA RESPONSIBILITIES	8
1. Planning	8
2. Operational and Management Supervision	9
3. Public Information Systems	9
4. Modification of Routes, Schedules, and Fares	9
5. Advertising	10
G. PROVIDER'S RESPONSIBILITIES	10
1. Extent of Services	10
2. Employee Conduct	11
3. Operations	11
4. Reporting Requirements	12
5. Service Performance Standards	13
6. Response to Road Failures	13
7. Collection of Fares	14
8. Bus Washing	14
9. Provision of Personnel	14
10. Office Supplies and Equipment	14
11. Storage and Maintenance Facilities	15
12. Use of Buses and Equipment	15
H. MINIMUM REQUIRED PERSONNEL	15

I. SAFETY AND SENSITIVE EMPLOYEE REQUIREMENTS	16
1. Background and Police Clearance	16
2. Operator Training	17
3. Experience Substituted for Training	19
4. Post-Hire Requirements and Removal	19
5. Uniform Specifications and Appearance Standards	20
J. VEHICLES AND MAINTENANCE PROGRAM	22
1. Vehicles	22
2. Cleaning	22
3. Maintenance	22
4. Repairs	24
5. Repair Records	24
K. COMMUNICATION EQUIPMENT	24
L. MINIMUM SERVICE PERFORMANCE CRITERIA	24
M. MISCELLANEOUS-PENALTIES	25
N. SUPPLEMENTAL INFORMATION	29

SCOPE OF SERVICES

A. MISSION STATEMENT, OBJECTIVES AND POLICY

The overall mission of the Guam Public Transit System is to provide safe, affordable, accessible, and reliable public transportation services. The broad objectives are to:

- Increase public access to all available social services and benefits
- Provide mobility and a sense of independence for individuals with disabilities
- Reduce traffic and congestion
- Reduce petroleum based fuel consumption

The government of Guam through the Guam Regional Transit Authority (GRTA) shall have charge of all policy matters relating to the public (mass) transit system including the establishing of fares and other charges, standards of services, route locations, capital improvements, annual budget and service improvements. The provider shall be directly responsible and accountable to and shall report to GRTA or such other agency within the government of Guam provided by law relative to this bid invitation and contract award.

For and in consideration of the compensation as awarded by the government, the provider agrees to furnish management services pursuant to law and as reasonable and necessary for the safe and efficient day-to-day operations of the public (mass) transit system and related facilities under policies and standards established by the government.

The provider shall manage, operate and maintain the public (mass) transit bus system in accordance with prudent management and accepted industry standards and practices. These shall include but not be limited to the following: transportation, schedule preparation, maintenance, labor relations, accounting, employee selection and training, public relations, risk management, claims adjusting and all other services ordinarily required in the daily operations of a transit system.

GRTA reserves the right to establish and maintain performance measures, standards and procedures for the operations of the Guam Public Transit System and services provided herein and the contractor is required to abide by those performance standards in the delivery of public transit services under this contract.

B. PROGRAM SCOPE

The Guam Public Transit System currently contracts for a 10-bus fleet (5 buses assigned to Fixed Routes and 5 buses assigned to Para-Transit Services). *PLEASE REFER TO ATTACHMENT B-BUS SCHEDULES AND ROUTES.* Ridership on the service has increased markedly over the past several years. This service currently averages approximately 20,000 rides per month.

The para-transit system is assigned five (5) vehicles for its operation. Ridership on this service has also increased remarkably over the past two years and currently averages 4,000 rides per month. Riders are required to be certified "persons with a disability with mobility impairment".

Public transit services are provided in two daily shifts between the hours of 5:30 A.M. – 6:30 P.M., Monday through Saturday. Shift No. 1 = 5:30 a.m. – 10:30 a.m. Shift No. 2 = 2:30 p.m. – 6:30 p.m. There are no services on Sunday and holidays..

Comment [G1]:

G. Porter: Refer the language from the RFP to see how it was written, it gave a sense that this is what GRTA operates now but GRTA would like to operate this.

G. Porter: stated it would be a good idea to put the infusion of buses into the Program Scope, ask for more. Include Age/Mileage of Fleet, Passenger Capacity, ADA requirements and Plan for Replacement

G. Porter: How many buses of which capacity needed and a certain percentage of the buses need to state the service life of the contract (3/5 years) and provide replacement plan for buses that out live service life

G. Porter: Refer to procurement specifications for buses in regards to FTA requirements (Heavy Duty/Medium Duty)

C. ANTICIPATED SYSTEM GROWTH

The 2030 Guam Transportation Master Plan identifies short-term and long-term highway deficiencies. These deficiencies which are measured in terms of traffic volume have obvious implications for the public transit service over the next few years. The next ten years ending in 2018 will see dramatic increases in traffic congestion as a result of the expected military buildup. Preliminary figures indicate that as high as 20,000 construction workers will be expected to be hired in the next few years, and a projected military population both active duty and dependents totaling almost 40,000 will be relocated to Guam during that same period.

The 2030 Guam Transportation Plan contains a component to implement a new and expanded public transit system that will replace the existing transit system. Traffic congestion will continue to worsen as will parking congestion. Experience has demonstrated that ridership on the public transit system tends to increase when traffic congestion reaches high levels and where there are parking controls instituted. The present public transit system can be expected to change in both scope and services in the next few years. The bidder is advised to peruse the Highway Master Plan with a view of planning for the expansion of the public transit services to accommodate new riders into the system.

Comment [G2]: Revise projection numbers

D. IMMEDIATE OBJECTIVES OF THE CONTRACT TO BE ENTERED INTO

1. Privatize the provisions of public transportation services to the maximum extent practicable.
2. Secure qualified services for the management, operations, and maintenance of the Guam Public Transit System.
 - a) The provider will be responsible for dispatching and managing the buses and bus drivers to provide the public transportation service in a timely and professional manner.
 - b) Specifically, the provider will be required to provide (1) bus drivers, (2) maintenance personnel, (3) supervisory and other necessary support personnel, (4) maintenance facilities and equipment, and (5) the vehicles (buses).

E. DEFINITIONS

1. **Bus, Buses or Vehicles-** All buses of whatever make, year, or model licensed to operate for provision of the public transportation system the term "Revenue Vehicle" means any vehicle utilized to provide fixed route services while carrying fare-paying passengers in the GRTA's service area in accordance with the Contract.
2. **Contractor-** The term "Contractor" means the individual, firm, company, corporation, partnership, or association executing the Contract as an entity providing the services described in this RFP.
3. **Contract-** The agreement which will be entered into by and between GRTA and the bidder chosen to provide the public transportation system.
4. **Contract General Manager-** An individual appointed by the provider, and approved by GRTA, who will be in charge of the provider's provision of the public transportation system and act as a liaison between the provider and GRTA.
5. **GRTA Contract Manager-** An employee of GRTA who is appointed by the agency to manage the day-to-day administration of the contract. This employee will serve as GRTA's liaison with the provider's contract general manager.
6. **Drivers-** Individuals who are employed by provider to operate the buses in providing public transportation services. Drivers must meet the eligibility and training requirements detailed in this bid.
7. **Effective Date-** The date on which the contract will commence will be stipulated in the contract.

Comment [G3]:

G. Porter: Insert information as to scheduling para-transit requested rides. (asked do we separate to reflect the needs of para-transit or merge into one? There is a lot more detail required for para-transit services)

G. Porter: Insert statement that changes to the contract will be made once the One Call / One Click is implemented.

F. Dungca: Suggested to have two IFB's one for Para-Transit, one for Fix Route that way it would clearly distinguish the difference in operations

G. Porter: Stated to take current work scope and just show Work Scope A-Fix Route / Work Scope B-Para-Transit, but really asking for the Bid to combine both.

Consensus is to separate work scope
*Work Scope Part A – Fix Route (provide information needed)
*Work Scope Part B – Para-Transit (provided detailed information needed)

Comment [G4]: meeting FTA Buy America requirements

8. **Fare Structure Policy-** Those portions of GRTA's fares as mandated by GRTA, which detail the fares, discounts, and charges for rides on any of the routes comprising the public transportation system, and any GRTA rules and regulations pertaining thereto.
9. **Passengers-** Any person or individual who patronizes or rides any of the buses in the public transportation system.
10. **Maintenance Personnel-** Individuals who are employed by provider to facilitate the maintenance and repair of buses. Maintenance personnel must meet the eligibility and on-going requirements as detailed in this bid.
11. **Operational Hours-** A measurement used by GRTA to compensate provider for service of the public transportation system operations in the contract to be awarded (i.e., provider's cost to operate one (1) bus every hour that is in actual service on an established route, schedule and established hours of operation).
12. **Provider-** The firm chosen by GRTA to operate the public transportation system under the terms and conditions of the contract, and all director's officers, employees, agents, representatives and subcontractors of that firm.
13. **Service Performance Standard-** Performance standards established by GRTA that relate to the level of service expected of provider on the timeliness and reliability of bus transit service.
14. **Termination Date-** The date on which the contract ends for any reason.
15. **Missed Trip-** A Trip is considered to be incomplete or to constitute a Missed Trip when: (1) the Vehicle Trip is begun more than fifteen (15) minutes behind the scheduled departure time; (2) any section of the Vehicle Trip is operated more than 30 minutes behind the scheduled departure time of any time point; (3) the Vehicle Trip is not operated; (4) the Vehicle Trip is not completed; or (5) a Revenue Vehicle misses stops along a route that are designated in a published schedule. The Contractor shall not be compensated for the Platform Hours or Platform Miles associated with a Missed Trip.
16. **Days-** The term "days" means business days recognized by the (GRTA), unless otherwise specifically noted.
17. **Deadhead Time-** The term "Deadhead Time" means the scheduled amount of time for a Revenue Vehicle, without passenger(s), to move from the garage or yard to the origin point of the first Vehicle Trip and from the last scheduled geographic point of the last Vehicle Trip back to the garage or yard.

Comment [G5]: Definition of Platform Hours
The time during which an operator operates the revenue vehicle in line service or in deadheading (including layover periods in the vehicle at a rest point)

18. **Facility Maintenance-** The term "Facility Maintenance" means the work required to preserve or restore buildings, grounds, utilities, systems, and equipment to original condition or such condition that it can be effectively and efficiently used for its intended purpose.
19. **Federal Transit Administration (FTA)-** The term "Federal Transit Administration" or "FTA" means the Federal Transit Administration of the United States Department of Transportation or its successor entity.
20. **Key Personnel-** The term "Key Personnel" means the Project Manager, Director of Transportation, Director of Maintenance, Director of Safety and Security, Quality Control Manager, and Field Supervision Manager.
21. **Interested Party-** The term "interested party" means any person (A) who is an actual or prospective Proposer; and (B) whose direct economic interest would be affected by the award of the Contract or by a failure to award the Contract.
22. **Vehicle Trip-** The term "Vehicle Trip" means the operation of a Revenue Vehicle in scheduled service from the first geographic time point to the last geographic time point on a route or pattern servicing all applicable bus stops along the route or pattern and adhering to the published departure times.
23. **Platform Hours-** The time during which an operator operates the revenue vehicle in a) line service or in deadheading (including layover periods in the vehicle at a rest point).

F. GRTA RESPONSIBILITIES

1. **Planning-** GRTA will have the exclusive right to plan the operations of the public transportation system, including but not limited to the right to determine and modify as necessary the following matters:
- a) Times of day services are to be rendered;
 - b) Routes of which buses are to run;
 - c) Schedules by which buses are to run;
 - d) Location and identification of stops to pick-up and discharge passengers;
 - e) Fare and fare collection procedures;
 - f) Number and sizes, including seat capacity of buses in service;
 - g) Advertising, promotion and public information.

GRTA will have the right to increase or decrease the scope of the public transportation system by up to ten percent (10%) per contract year, based on operational hours of the overall transit services, without renegotiating with provider the basis for compensation hereunder or any other term or condition of the contract.

2. Operational and Management Supervision- GRTA will have the following rights with respect to oversight and monitoring of the performance of the provider:

- a) To monitor the records, facilities, equipment, and personnel developed or used by provider in the performance of the contract, as well as schedule adherence and fare box recovery procedures;
- b) To install on the buses any equipment and/or accessories deemed appropriate by GRTA;
- c) To establish rules and regulations which are reasonable for the management, operations, maintenance and promotion/marketing of the Guam Public Transit System;
- d) To require when necessary a manual passenger count or other special count by drivers as a method of verifying ridership of the system once fully operational;
- e) To inspect any bus at any time, and remove from service any bus which in GRTA's sole discretion is in an unacceptable condition.
- f) To inspect any and all facilities of the provider pertaining to the operations of the public transit system, including operations center, maintenance shop, offices and buses. The inspections can occur on the contractor's facility or facilities or while any vehicle is in operation without notice.

3. Public Information Systems- GRTA will assume all responsibility for printing, obtaining, manufacturing, and distributing schedules, tickets, and tokens required for the operations of the Guam Public Transit System; and promoting the public use of the transit service by newspaper or other media advertisements or other promotions; and installing and maintaining passenger schedule, and fare information for buses; and display route and schedule information racks or other appropriate areas in provider's terminals.

4. Modification of Routes, Schedules and Fares- GRTA will give written notice to the provider, (a) fifteen (15) days prior to the effective date of a cancellation or addition of a route, (b) ten (10) days prior to the effective date of a modification of an existing schedule or route, and (c) fifteen (15) days prior to the effective date of the modification of any fare. Provider will affect each such notice, cancellation, addition, or modification on its effective date. The provider may make recommendations on any proposed changes to the bus routes & schedules and submit comments prior to their adoption and implementation by GRTA.

In the event of an emergency which is declared as such by GRTA, the notice provisions established in this paragraph shall not apply, and the provider will use its best efforts at the earliest possible opportunity the cancellation or modification of then existing schedules or routes, or the addition of schedules or routes, or the addition of routes which are ordered by GRTA to respond to the emergency.

- 5. Advertising-** GRTA is responsible for all advertisements and promotional activities with respect to the marketing of the Guam Public Transit System and its services (routes, schedules and fares). The provider should be aware that this function and related tasks fall under GRTA's responsibilities. GRTA shall utilize the interior or exterior of buses as well as any and all existing GRTA properties such as bus shelter and bus benches for the display of any written or printed advertising, promotional material, or public information notices at GRTA's discretion.

Provider will not display any printed advertising or promotional material on either the exterior or interior of buses, on any existing and future bus shelters and bus benches. Provider will allow the installation of all GRTA approved advertising, promotional material, or public information notices on all buses pursuant to procedures established by GRTA.

G. PROVIDER'S RESPONSIBILITIES

This section describes the broad areas of responsibilities that will be required by the provider, including (1) extent of services, (2) employee conduct, (3) operations, (4) reporting requirements, (5) service performance standards, (6) response to road failure, (7) collection of fares, (8) bus washing, (9) provision of personnel, (10) office supplies and equipment, and (11) storage and maintenance facilities.

- 1. Extent of Services-** The provider will be contracted by GRTA to provide vehicles, operate, maintain, and repair the buses for the Guam Public Transit System. Generally, the provider will be responsible for maintaining and repairing the buses including bus washing, providing drivers and other supervisory, maintenance, and administrative personnel; providing training as necessary; developing administrative procedures and financial records; developing methods to improve effectiveness and maximizing service efficiency.

Comment [G6]: Insert

Provider will operate buses on routes pursuant to schedules set forth in written instructions to be prepared by GRTA before the effective date, or as said routes and schedules may be extended, reduced, or otherwise modified as necessary by GRTA.

2. **Employee Conduct-** Provider will assure that all its employees present a neat appearance and conduct themselves in a courteous, efficient manner. GRTA will have the right to inspect the performance of provider's employees at all times. In the event that any employee is found not to be performing properly in accordance with the services required by the contract, the provider will take necessary corrective measure consistent with any applicable provisions of any agreement between it and any labor organizations representing its employees.

All employees who are likely to be in contact with the public will be trained by provider to give accurate information concerning all GRTA fares, routes, and schedules of services related to the transit service.

3. **Operations-** The provider will be responsible for the following:

- a) Provide and operate buses in accordance to established routes, schedules, hours, days, and time of services.
- b) Provide qualified personnel for the management, operations, and maintenance of the Guam Public Transit system.
- c) Provide such training and administering such tests as may be required by local and federal regulations, including, at a minimum, first aid and CPR, ADA orientation workshops, sensitivity training, drug and alcohol awareness training, customer service training, dispatch service training, defensive driving courses, pre-employment and other drug related testing as required by GRTA.
- d) Sell Guam Public Transit System passes and disseminate route, schedule and fare brochures.
- e) Ensure all vehicles are inspected for safety and cleanliness prior to scheduled shift runs. Safety includes the presence of first aid kits, borne pathogen kits, seat belt cutters, fire extinguishers, and reflective triangles on board every vehicle in service. At a minimum, vehicles must be inspected to ensure proper levels of oils and fluids, working windshield wipers, signal lights, head -lamps, horns, proper tire pressure, and lift or ramp operations before each service run.
- f) Provide the minimum number of vehicles required to service the Guam Public Transit Systems fixed, demand response, and para-transit services.
- g) Maintain complete accounting records in accordance with generally accepted accounting principles and practices.
- h) Report all facets of transit activities on such basis and in such formats as determined by

Comment [G7]: Remove

Comment [G8]: Insert

Comment [G9]: Insert

Comment [G10]: State the number

Comment [G11]: Remove

GRTA.

- i) Indemnify GRTA from any and all claims, which may arise as a result of the performance of this contract, including claims for injury occurring upon the premises.
- j) Ensure effective ownership of vehicles used to service the contract.
- k) All vehicles used must be in full compliance with the American with Disabilities Act (ADA).
- l) Comply with 49 CFR, 37.163 relative to down time.
- m) Handle all customer service calls during all hours of operation.
- n) Take reservations as established by GRTA policy.
- ~~o) Ensure that only fully ADA compliant vehicles are used.~~

Comment [G12]: Remove – Same as item K

4. Reporting Requirements- The provider will keep and maintain books and records reflecting the operations of the public (mass) transit system in conformity with the requirements of the government of Guam, and will render and certify to the government such full and complete monthly or other operating reports and financial statements as the government may require.

The provider ~~will~~ shall prepare all reports, financial projections, and recommendations reasonably required by the government and meet industry standard reporting. Any and all records maintained by the provider of the operations of the bus system will be furnished to and be open to the inspection and audit of the government or other persons and/or entities authorized by the government of Guam.

Comment [G13]: Remove

Comment [G14]: Insert

Comment [G15]: Insert

The provider is required to track, document and submit monthly reports on the following data and information:

- a) Track and document all rides of the public transit system by ticket categories, including:
 - i. special fare passes for students 6-18 years and senior citizens over age 55 (yellow tickets) for one ride/day/week/month/year passes;
 - ii. regular fare passes (blue ticket) for one ride/day/week/month/year passes;
 - iii. special fare passes- ADA certified persons with disabilities (green ticket) for one ride, day/week/month/year passes;

- b) Track and document all rides of the public transit system by bus line categories:
- i. fixed routes- red line 1, blue line 1, blue line 2, Green line 4, grey line and express line
 - ii. demand response routes- northern shuttle (grey line 1,2 &3)
 - iii. demand response routes- southern shuttle (green line 1 & 2)
 - iv. demand response routes- central shuttle (red line 2)
 - v. para-transit routes- (freedom 1 – 5)

Comment [G16]: insert

Comment [G17]: Remove

- c) Additional Reporting Requirements- The provider is advised that the above reporting information represents the minimum reporting requirements pursuant to this bid invitation. GRTA reserves the right to require additional data, statistics, reports, and information from the provider during the duration of the contract period. GRTA will provide a listing of additional statistical and reporting requirements on GRTA-approved forms.

- d) National Transit Database Report- The provider shall prepare and submit to GRTA the data required for the National Transit Database Report within one hundred twenty (120) calendar days after the end of the fiscal year and not later than January 28 of each calendar year until completion of contract. National Transit Database Report shall be in compliance with the latest FTA guidelines, including the required financial, safety, service supplied/consumed, fleet composition and similar forms.

5. Service Performance Standards- The provider shall manage, operate and maintain the public (mass) transit system in accordance with prudent management and accepted industry standards and practices, and will provide timely and reliable public transportation service. Provider will maintain a 100% trip completion level and a 98% on-time performance ratio based on arrival and departure times specified by established fixed schedules and reservations. A bus will be considered on-time if it leaves a time check point five (5) minutes prior to or after its scheduled time and arrives at its next time check point or destination five (5) minutes before or after its scheduled arrival time.

6. Response to Road Failures- The provider will adhere to the policy of responding to road failures within one (1) hour in the following manner - provider will assure that a replacement bus arrives at the location of a disabled bus within one (1) hour of the report of its failure. The replacement bus will pick up the disabled bus passengers and proceed to operate along the scheduled route, off-loading passengers until the last passenger is off-loaded. The replacement buses will then "dead-head" to a point where the disabled bus schedule can be operated in accordance with the published time table.

7. Collection of Fares-provider will collect all fares or other evidence of payment for passenger transportation pursuant to the Fare Structure Policy established by GRTA. Provider will assure that all drivers are aware of and adhere to the Fare Structure Policy. Provider will further ensure that any changes to the Fare Structure Policy are implemented in accordance with instructions given by the GRTA contract manager.

- a) All fares collected shall be deposited at the Treasurer of Guam's office located in the Department of Administration, Hagatna, Guam within ten (10) calendar days after the last day of each month. The provider is not entitled to keep or retain any portion of the collected bus fares (i.e. cash deposited in fare boxes, tickets sold, etc.) Copies of the monthly deposit receipts shall be delivered to the office of the GRTA on the same day.
- b) GRTA will be entitled to offset or adjust from payments otherwise due to provider (invoice submitted) a sum equal to the monthly fare revenues not reported or accounted, or the consistent disregard of the Fare Structure Policy by provider's employees. Provider will comply with all procedures established by GRTA for the deposit of and/or transfer to GRTA of fares collected.

8. Bus Washing- provider must make sure that vehicles are clean both in the interior and exterior before the first run of the service day.

9. Provision of Personnel- Provider will furnish such qualified drivers and mechanical supervisory, clerical, and other personnel as may be necessary to provide the transit service in a safe and efficient manner, and will maintain for inspection by GRTA at all reasonable times a roster of said personnel and their assignments. All such personnel will be employees of the provider and provider will be solely responsible for payment of their wages and benefits.

Notwithstanding the foregoing, GRTA will have the right to demand removal of any employee of the provider from service for reasonable cause. Provider will faithfully comply with the terms and conditions of its agreements, with any labor organization representing provider's employees concerning wages, benefits and terms and conditions of employment.

At no expense to GRTA, provider will comply with all applicable laws, regulations, rules and procedures regarding employer's liability, worker's compensation, unemployment insurance and other forms of social security and also with respect to withholding of income tax, disability insurance, and any other proper withholding from wages of employees.

10. Office Supplies and Equipment- provider shall be responsible for supplying all office equipment and supplies necessary to support the administrative operations of the Guam Public Transit system. This shall include, but is not limited to, office furniture, computers, office supplies, and other supplies and equipment as required.

11. Storage and Maintenance Facilities- Provider, at its discretion and expense shall provide and maintain appropriate vehicle storage and maintenance facilities.

All proposed facilities shall be at provider's expense. Provider will allow GRTA to enter and inspect provider's facilities and activities for purposes of monitoring provider's maintenance performance at all reasonable times.

12. Use of Buses and Equipment- provider will own, provide and use the buses and equipment solely for the purpose of operating the Guam Public Transit System or for maintenance and other uses directly associated with the transit system. The provider shall ensure that all vehicles (buses) designated for the Guam Public Transit System shall not be used for any other purpose including other business ventures of the provider.

Comment [G18]:

G. Porter: Insert verbiage into paragraph – That the buses shall be branded with the GRTA brand 3 months after the implementation of the GRTA brand or whichever comes first.

H. MINIMUM REQUIRED PERSONNEL

1. Contract General Manager- Provider will designate a contract general manager who will oversee the proper operation of transit service and act as a liaison with GRTA. GRTA, at its discretion, reserves the right at any time to reject the contract general manager chosen by the provider due to performance.

2. Field Supervisors/Dispatchers- Provider will provide as many qualified field supervisors as are necessary to properly oversee the daily operation of the transit service. The field supervisors will insure that provider's service is carried out in accordance with the terms of the contract. Provider will furnish to GRTA, upon request, a current roster of supervisory personnel showing the name of each employee, his or her duties and hours of work, and day-to-day report of activities from the preceding month. Provider shall also furnish as many qualified and trained dispatch personnel necessary for the dispatch operation of the Guam Public Transit System.

Comment [G19]:

G. Porter: Insert verbiage into paragraph – That at a minimum provider shall dedicate at least one qualified field supervisor to the operation of the transit system.

F. Dungca: One person fully accountable to the Government of Guam

3. Drivers- Provider will provide as many properly trained and qualified drivers as are necessary to operate safely and efficiently the buses used in the transit service. Each driver will be trained and qualified in the operation of the Guam Public Transit System. All drivers must hold a current and valid "D" Guam drivers license.

Comment [G20]:

G. Porter: Needs more language. Refer to the RFP for language on training
•Define hours of training (FTA requirement)

4. Clerical/Secretarial Support Services- Provider will provide qualified and competent clerical and secretarial support staff to assist in the administrative areas of operation.

5. Qualifications, Training, and Oversight- Provider will assure that its employees are trained and qualified to perform the tasks assigned to them and trained in the performance of those tasks.

6. ~~**Mechanics and Maintenance Personnel**~~ Provider will provide as many properly trained and qualified mechanics and maintenance personnel as are necessary to operate safely and efficiently the buses used in the transit service. Each mechanic and maintenance personnel will be trained and qualified in the operation of the Guam Public Transit System.

Comment [G21]: G. Porter: Insert verbiage into paragraph – Mechanic Supervisor to be ASE transit certified.

I. SAFETY AND SENSITIVE EMPLOYEE REQUIREMENTS

1. Background and Police Clearance

The provider shall conduct a local police clearance and traffic clearance check on each contract driver, street supervisor, behind-the-wheel trainer and maintenance personnel (a.k.a. safety sensitive) prior to employment; and every one hundred and twenty (120) days thereafter. The background check shall include an examination of criminal history from the locale in which the applicant resided within the past seven (7) years. The traffic clearance check shall include a record of the applicant's driving history from Guam or any state in which the applicant resided for a minimum of the past three (3) years, and a current traffic clearance (within ninety (90) days) from the Guam Police Department.

The provider shall submit documentation to GRTA for each new hire indicating compliance with the following employee requirements:

- a) All employees expected to operate or maintain a vehicle in GRTA service must have continuous possession of a valid driver's license in the United States for the past three (3) years, and current possession of valid Guam Class D license.
- b) Each new applicant must have a traffic clearance not more than ninety (90) days old from the Guam Police Department throughout employment. The applicant's traffic clearance must not have more than one (1) traffic citation for a moving violation in the past two (2) years.
- c) The applicant shall not have been convicted of a DWI/DUI.
- d) The applicant must have the ability to read, write and speak the English language fluently.
- e) Each applicant must be able to determine the location of any address and arrive on time by use of a map or verbal directions from the dispatcher.
- f) Each applicant must be sensitive to passengers' needs and must be able to handle patron complaints, rudeness and problems as required.
- i. The provider must screen employees prior to and during employment to ensure that they do not have a criminal conviction that would make the employee a danger to passenger safety or threaten the loss of property. A conviction record will not necessarily be a bar to employment and factors such as age and time of offense, seriousness and nature of the violation and rehabilitation will be taken

into account. All criminal convictions will be reviewed on a case by case basis by the provider and GRTA's project manager prior to hiring. GRTA's participation in the criminal review process only pertains to a review of the applicant's past criminal history. Provider is solely responsible for the decision to hire any applicant.

- ii. Each applicant must successfully complete a medical examination including testing to see if they can lift and push fifty (50) pounds.
- iii. Each applicant must pass the Federal Drug and Alcohol Screen. Applicants terminated from a previous employer due to drug or alcohol usage shall not be eligible for hire. A Past Drug and Alcohol Test Result Form is available and shall be used to send to the applicant's previous employers covering the past two (2) years of work history as shown in Attachment D entitled "*Release of Information Form—49 CFR Part 40 Drug and Alcohol Testing*".
- iv. Driver I.D. cards shall only be issued upon receipt and successful review of all required documents and upon receipt of two (2) applicant identification photos (1¼" x 1"). All safety sensitive personnel shall renew their Driver I.D. cards every two (2) years, at which time they must present a current (within ninety (90) days) copy of their traffic clearance from the Guam Police Department, a current (within ninety (90) days) background check and two (2) new identification photos.
- v. Provider will not permit any such employee who has not successfully passed such exam to maintain or operate a bus for any reason whatsoever.

2. Operator Training

- a) The provider shall be responsible for all training and shall ensure all personnel understand and use safe and efficient driving and passenger assistance practices while performing Guam public transportation services. Each applicant shall be trained to safely operate each vehicle type included within this contract prior to its operation. All safety sensitive personnel shall be monitored by the provider to ensure contract performance and the provider shall schedule a refresher course as needed. Upon GRTA's request, all safety sensitive personnel records, including traffic clearance and background checks, shall be made available to GRTA.
- b) GRTA reserves the right to review all training materials and coursework and participate in any safety or training activity.

- c) Each trainee shall have a minimum of forty (40) hours of participation in the provider's training program. The provider shall test each applicant at the end of the training to determine competency, and shall monitor performance throughout employment to ensure each employee follows all procedures introduced in training. At a minimum, training shall include the following:
- i. The defensive driving (DDC) course must be conducted by a certified instructor. Each applicant shall successfully complete a defensive driving course every two (2) years by a certified instructor.
 - ii. The Service Procedures/Radio session shall train drivers on completion of their schedule manifest, GRTA procedures, the operation of two-way radios and radios codes. The minimum number of hours for this session shall be four (4) hours.
 - iii. The Passenger Assistance Training (PAT) session must be conducted by a certified instructor. Each applicant must successfully complete a PAT course. All drivers shall be required to attend a four (4) hour refresher training course if the driver receives more than two (2) verifiable service complaints regarding passenger relations or safety within a six (6) month period. Minimum of sixteen (16) hours.
 - iv. The Driving Competency/Behind the Wheel session shall be offered to all drivers prior to successful completion of training. Each trainee driver shall be accompanied by a training instructor at all times. Each trainee driver shall be given opportunities to perform all tasks required of a fully trained driver, gradually increasing in responsibility as indicated by the trainee's performance. Upon completion of the behind-the-wheel training, the Training Supervisor shall be responsible for testing each applicant's overall knowledge, driving skills and ability to maneuver the vehicle through an obstacle course. Minimum of twenty-four (24) hours.
 - v. The in-service training session shall include four (4) solo test training sessions. The provider shall notify the dispatch supervisor one (1) week in advance to coordinate preparation of the trainee tests. Each trainee must successfully complete four (4) training tests as follows:
 - 1) *Practice Route* – Dispatcher will send trainees to a specific location, testing the ability to travel on-time to specified destinations (shall not involve actual riders);
 - 2) *Fixed Route*- Dispatcher will send trainees to a specific location, testing the ability to travel on-time to specified destinations (shall not involve actual riders);
 - 3) *Demand Response*- Dispatcher will send trainees to a specific location, testing the ability to travel on-time to specified destinations (shall not involve actual riders);

- 4) *Para-Transit*- Dispatcher will send trainees to a specific location, testing the ability to travel on-time to specified destinations (shall not involve actual riders);

The dispatch supervisor shall be responsible for evaluating the driver's ability to maintain a schedule. The provider shall be responsible for evaluating the driver's overall ability to perform. Each trainee shall be approved by the dispatch supervisor after each trail approved by the dispatch supervisor after each training session before becoming eligible to move to the next training level. Driver identification shall be issued only upon successful completion of the four (4) training tests.

The provider must comply with the provisions of Public Law 29-19. Training orientation is optional, but recommended. It is recommended that a training/GRTA service overview occur the day prior to the actual training to determine if the applicant is interested in driving a vehicle for the provider.

3. Experience Substituted for Training

During the initial driver transition to the new contract, all drivers who are currently driving for Guam Public Transit in revenue service and have successfully completed a required training course may be considered by the provider without further required training. New hires with direct operational experience with Guam Public Transit service provided in this contract may also be considered without further required training. It is the provider's responsibility to determine the driving qualifications, abilities and driving history for all drivers.

All drivers, regardless of previous status, must have: a valid defensive driving certificate (DDC) within the last two (2) years (note must have DDC every two (2) years regardless of this hiring consideration); a new traffic clearance certificate within the past ninety (90) days; a background check within the past ninety (90) days (see Attachment D- Release of Information Form—49 CFR Part 40 Drug and Alcohol Testing) and two (2) identification photos. All experienced drivers must receive a new furnished ID card with the driver's picture and driver number prior to operating revenue service.

4. Post-Hire Requirements & Removal

GRTA will require the provider to immediately remove any safety sensitive person from GRTA service for any one of, but not necessarily limited to, the following:

1. Committing unsafe or inappropriate acts while providing Guam Public Transit service as documented by supervisor or management staff reports or from driver complaint history.

2. Revocation or non-renewal of a valid Guam Driver's License for employees who operate a vehicle in the GRTA service area.
3. Distributing any unauthorized materials while in uniform.
4. More than one (1) moving violation or chargeable accident in any consecutive two (2) year period.
5. Failure to notify the provider of an arrest or conviction of a criminal offense of a misdemeanor, or felony; or placement on probation or deferred adjudication for a misdemeanor, or felony; or DWI/DUI, before the end of the business day following the day the employee receives notice of such action(s). The provider shall immediately remove any operator from the Guam Public Transportation service until disposition of the DWI/DUI charge by the courts.

A driver who has a conviction of DWI/DUI, regardless of whether the conviction stems from operation of a vehicle providing Guam Public Transportation services or a privately owned vehicle, will be removed from service. Upon notice of an arrest or conviction, the provider in conjunction with the GRTA project manager, will determine whether any personnel action is required. Employees may be terminated for convictions that would cause concern for the safety of themselves, other employees, customers and/or property (e.g.: violent crimes, firearm or drug related convictions).

5. Uniform Specifications and Appearance Standards

The provider shall require Guam Public Transportation service drivers and street supervisors to comply with a uniform dress code as specified below subject to concurrence by GRTA.

1. Uniform Specifications- Uniform shirts must be tucked into the trousers unless island style uniform shirts are approved. All shirts must display the driver's I.D. name tag above the right pocket.
 - a) Shirts: approved uniformly designed island shirt, short sleeve. All patches worn on shirts must be approved by GRTA's project manager.
 - b) Pants- dura knit, twill, or cotton, no denim or jeans. belt- black only
 - c) Shoes: Black shoes and black socks or skin tone nylon stockings while on duty. Shoes may be solid black plain toe military style oxford or black low cut sport shoe. Athletic and sport shoes are not acceptable. No buckles, stirrups, laced hiking style boots, sandals, cleared or open toe shoes are permitted.

- d) Sweaters, jackets, and foul weather clothing, if worn.
- e) The wearing of, or possession of, any non-regulation pants, shirts, ties, shoes, or hats while on duty is prohibited.

2. Appearance Standards:

- a) General Appearance- At all times while on duty, Guam Public Transit drivers and street supervisors shall be well groomed, clean and in compliance with the dress code specifications. Drivers and street supervisors shall conform to the following standards of appearance at all times while on duty. All drivers and street supervisors must be neat in appearance with uniform clean and pressed, shoes shined, hair clean and neatly cared for.
- b) Male Appearance- Male hair shall be neatly and evenly trimmed in keeping with a professional image. At no time shall hair be worn in such a manner that it obscures vision or creates a safety hazard. Mustaches shall be neatly trimmed and shall not extend more than one-half (1/2) inch horizontally beyond the corners of the mouth.
- c) Beards and goatees are permitted, the beard must not be over one-half (1/2) inch in length, clean and neatly trimmed.
- d) Ornaments and Jewelry on Clothing: Ornaments, jewelry or similar devices will not be worn if they depict any association, individual, occupation groups, religion, race, creed, color, nationality, or sex in any way, especially in a favorable or unfavorable light.
- e) Earrings should be small so that they do not pose an accident risk to the driver.
- f) Female Appearance- Hair shall be neatly and evenly trimmed in keeping with a professional image. At no time shall hair be worn in such a manner that it obscures vision or creates a safety hazard.
- g) If cosmetics are used, they shall be applied conservatively so that the outward appearance of wearing make-up is lessened.
- h) Ornaments, jewelry or similar devices will not be worn if they depict any association, individual, occupation groups, religion, race, creed, color, nationality, or sex in any way, especially in a favorable or unfavorable light. Earrings should be small so that they do not pose an accident risk to the driver.

J. VEHICLES AND MAINTENANCE PROGRAM

1. Vehicles

All providers owned vehicles shall be maintained in a clean, safe and reliable condition at all times in accordance with the maintenance provisions set forth within this scope of services.

2. Cleaning

The provider shall ensure that all vehicles are clean. As a minimum, vehicles shall have exteriors washed and cleaned of all dirt and accumulated grime, and interiors cleaned of all dirt and trash prior to the start of each day. All vehicles shall be free of outer body and interior damages (i.e. paint damage, dents, torn upholstery, etc.). In addition, each vehicle shall be thoroughly cleaned, waxed and polished every year. Any vehicle not conforming to this provision is subject to removal from service prior to, during, or upon completion of the shift, until such time that GRTA's project manager has determined that GRTA standards are met and is subject to liquidated damages as specified in Section 13(7)-Vehicle Removal.

3. Maintenance

- a) At a minimum, the provider shall be required to provide a dedicated maintenance manager who reports directly to the general manager. The maintenance manager shall supervise all personnel maintaining or cleaning a vehicle contracted for transit service.
- b) The provider shall provide maintenance facilities. The facility shall be equipped with high lifting devices and/or below floor level area station inspection pits.
- c) All first line floor supervisory staff and two thirds of the technicians used in the repair of transit vehicles shall be automotive service excellence (ASE) certified. The remainder of the technicians hired to repair transit vehicles shall be ASE qualified, and work in the area of their ASE qualification. ASE certified technicians can work in a non-ASE certified area while under the guidance of a supervisor, or assisting a certified technician. The supervisors and technicians must be capable of utilizing diagnostic equipment specifically designed for use on all vehicles covered in the contractual agreement.
- d) The provider will be allowed to start this contract without the full compliment of required ASE certified technicians and supervisory staff. Within one (1) year of the contract execution, the full compliment of ASE with certifications must be met. Failure to meet this requirement will be considered grounds for contract termination. Subsequent hired mechanics will also be allowed one (1) year from hire date to become ASE certified.

- e) Only ASE certified supervisors and technicians shall repair vehicles required by this contract. All supervisors and technicians must keep their ASE certifications current and up to date. For supervisory staff, or technicians with certifications that have expired during their employment with the provider, will have one (1) year from the date of expiration of their certification(s) in which to acquire re-certification up to the required rating level. The provider will be given a one (1) year grace period in which the provider will assure that supervisory and technicians, hired within the contract period, have the necessary certifications in order to stay compliant to the requirements of this contract.
- f) Supervisors or technicians shall not have more than one (1) helper/trainee under their direction at any one time. A helper/trainee is someone who is in the process of upgrading his/her technical skills for the purpose of ASE certification. A helper/trainee shall not be used in the repair or diagnosing of transit vehicles by him/her while under this contract. A helper can be used for non-repair work such as cleaning engines and transmission components, changing tires, shop cleaning or assisting a certified technician. Multiple helpers used in assisting technicians will not be permitted.
- g) All vehicles shall display, at all times, a valid Guam vehicle registration sticker. During the month that the registration is scheduled to expire on each vehicle, the provider shall be required to have the vehicle(s) inspected by a certified safety inspection station or facility.
- h) Tires, plus one (1) spare, shall be furnished with each vehicle. The provider shall be responsible for all tire maintenance and replacement tires. Replacement tires shall be new (OEM quality/grade or better). Retread tires shall not be used.
- i) Any tire reaching the tread depth of 4/32" shall be replaced. All vehicle wheel and tire maintenance shall meet or exceed the Federal Department of Transportation inspection guidelines.
- j) Each vehicle (bus) must be equipped with a minimum of two (2) wheelchair placements and all necessary securement devices in accordance with the American with Disabilities Act (ADA) requirements and standards applicable.
- k) GRTA's Division of Public Transportation Services shall have unrestricted and immediate access to all vehicles and maintenance records at all times. GRTA, at its sole discretion, reserves the right to remove from service any vehicle that is unsafe, or that has not been maintained to contract standard. This includes vehicles not receiving scheduled preventive maintenance inspection.

l) The provider shall return such vehicles to service in a safe and/or properly maintained state within one (1) to three (3) working days depending on the nature of repair required of such notification. GRTA personnel will perform verification of repairs before a vehicle is returned to service.

m) Inspections: provider will require its drivers to conduct a daily pre-trip and post-trip inspection of each bus prior to being placed into and out of service, according to criteria established by GRTA. Provider will remove from service any bus which is not operating properly and such bus will not be returned to service until it has been repaired to correct any and all deficiencies. Provider will keep records of all such inspections and will make the records available to GRTA as part of the monthly management report. Provider will permit GRTA to conduct a spot inspection of any and all buses at any time.

4. Repairs- Provider will repair all buses and equipment needing repair for any reason whatsoever. Provider's obligations to repair will include, but not be limited to all work on and replacement of the body, engine, equipment (including seats), and all other parts, mechanisms or assemblies.

All repair work must be performed by maintenance personnel who have demonstrated experience and training in the work to be performed. Provider will provide the maintenance personnel with the necessary parts, equipment and tools to perform any authorized work. Provider will implement a program which monitors the need for repairs and tracks the completion of them. Provider will promptly notify GRTA of all breakdowns.

5. Repair Records- In addition to any reporting requirements set forth in this bid, provider will maintain accurate, written record of any and all repairs made to each bus. These records will detail with respect to each repair the bus number, date of repair, detailed description of the complaint and repair, materials required to perform the repair, mileage at the time of the repair, time clock stamped verification of the time required to perform the repair and the signature of the foreman indicating that the repair has been properly performed.

Provider will make these repair records available to GRTA on request. In addition, provider will maintain separate records showing periods during which each bus has been out of service for repairs (downtime) and will make this record available to GRTA upon request.

K. COMMUNICATION EQUIPMENT

The provider shall provide all communication equipment for all provider owned vehicles.

L. MINIMUM SERVICE PERFORMANCE CRITERIA

The following are minimum service performance criteria for the management, operations and maintenance of GRTA's existing Guam Public Transit system. Performance options in the areas of management, operations, and maintenance compensation have been outlined. All bids submitted must prioritize public transportation services as the foundation of their respective bids.

1. **Operations:** Minimum hours of operation and service shall not be below existing service areas, hours and days. All proposed fixed-route systems must be accessible for individuals with disabilities. All demand-response based routes must provide comparable transit service for individuals with disabilities. Proposed combinations of public-private transportation systems are subject to GRTA approval.
2. **Maintenance:** Mechanical maintenance and repair. Bidder must at a minimum submit a maintenance plan (general, routine, and preventative) detailing proposed maintenance service programs, schedules and facilities.
3. **Management:** Proposed management composition and strategy for maximizing existing resources. Describe in detail, immediate short range, mid and long range goals. Discuss timeline for achieving goals. Provide proposed organizational chart and staffing pattern.

M. MISCELLANEOUS - (PENALTIES)

Penalties will be assessed for contract deficiencies specified herein. GRTA will consider extenuating circumstances in assessing damages. In the event the provider fails to comply with the following minimum performance standards, GRTA shall assess penalties as follows:

1. **Service interruptions-** to include but are not limited to vehicle breakdowns, late pullouts, uncovered manifests due to no vehicle or no operator, or other occurrences where a vehicle is not providing service. Penalties will be assessed in the amount of \$ 100. per trip for each trip removed from the manifest, plus loss of revenue until the route is resumed on-time with a replacement vehicle that meets the requirements of the Scope of Services.
 - a) The revenue time loss is calculated from the beginning of the shift in the case of an uncovered manifest or for a late pullout, or, from the moment that service is interrupted until the vehicle resumes scheduled service. The end of the revenue time loss will be determined by the next on-time pick-up or drop trip segment on the manifest, less fifteen minutes for travel time to that trip. If the service interruption occurs at the beginning or end of a shift, the fifteen-minute travel time will not be allocated since GRTA does not pay deadhead travel time.

- b) If the provider responds in less than twenty (20) minutes to a road call or other service interruption, GRTA will assess the \$15 per trip charge with no loss of revenue. This twenty-minute rule does not apply to interruptions caused by uncovered manifests due to no vehicle, no operator, and other reasons a manifest goes uncovered to include but not be limited to late pull-outs.
 - c) \$15 will be assessed for each single occurrence of an over-looked/passed up trip or refused trip. These occurrences by themselves do not constitute a service interruption, yet represent paid revenue service not provided. Service Interruptions apply to all Revenue and Stand-by service drivers.
2. **Late Drivers** - Includes, but is not limited to, lost drivers, drivers who don't follow the Manifest in order as prescribed causing lateness, drivers who make unscheduled stops or layovers or ill trained drivers who cannot maintain a schedule. These drivers may subject the provider to penalties.
- a) A driver who fails to stay in communication i.e. fails to perform the previous trip on the manifest and/or fails to make voice contact with the dispatcher either through the radio or phone, is considered late after ten (10) minutes. Penalties in the amount of \$15 per trip (no loss of revenue) will be assessed if alternative resources (stand-by vehicle) are sent.
 - b) A driver can be up to twenty (20) minutes late if he stays in contact with dispatch prior to and during the time they are running late. Penalties in the amount of \$15 per trip (no loss of revenue) will be assessed beyond twenty (20) minutes late even with communication if alternative resources (stand-by vehicle) are sent.
 - c) If a driver falls more than one hour behind without contact with dispatch, it will be considered a service interruption and shall be assessed as stated above for service interruption.
 - d) The provider will make every reasonable effort to send vacant (empty) revenue service vehicle where possible. However, the provider must send the vehicle closest to the patron. All back-up resources will be sent by the contractor, who is in the best position to review all vehicle resources to determine the vehicle closest to the patron. Late Drivers conditions shall apply to revenue and stand-by service drivers.
3. **Radio Equipment Usage** - All revenue and stand-by service drivers will be required to Report arrival to dispatch when they arrive at the patron's location and report departure when they leave the patron's location with the patron on-board. This process of reporting "Arrive" and "Depart" at the proper time is called performing the manifest. It is important that drivers perform their manifest properly so that same day scheduling decisions will be

based on correct information. The provider shall be responsible for any driver who shows a pattern of failing to perform the manifest as documented and will be subject to liquidated damages. DOA will review the list of drivers who fail to report "Arrive" and "Depart" daily.

Each driver will be allowed to be on the list once without charge. If after the first no charge, the Driver fails to perform a trip(s) properly, an assessment of \$15 per driver per day will be made. After a driver is assessed three times at \$15 per day, each trip not performed will be assessed \$15. In addition, if a driver fails to respond to a Dispatcher for more than thirty minutes, the Manifest shall be considered as vacant and unfilled by the provider and will be treated as a service interruption assessing penalties accordingly.

4. **Notification of a No-Ride** – If GRTA or the provider must send an alternative vehicle (stand-by vehicle) because the driver fails to notify the Dispatcher that a passenger was not at the trip location, penalties may be assessed. The provider may be assessed \$15 per trip and no loss of revenue.
5. **Staffing Levels** - If the provider fails to maintain required management (general manager, operations manager, maintenance manager), the provider will be assessed \$100 per day per vacancy. Penalties will not be charged in the case of turnover, if the position is immediately covered by a qualified interim replacement. All required supervisory positions (starters, street supervisors) must be covered each day in case of turnover, sickness, vacation or other absences with a qualified replacement. If the provider fails to cover for a supervisory position, liquidated damages will be assessed in the amount of \$100 per day per uncovered employee.
6. **Vehicle Removal** - The provider is required to maintain all required vehicles in accordance with terms and conditions of this Contract. If a vehicle is removed from service by GRTA due to non-compliance, the provider may be assessed liquidated damages in the amount of \$50 per vehicle per day removed.
7. **Ticket Collection** - All drivers are required to collect tickets and visually inspect the pass from GRTA patrons. Each driver must correctly complete the GRTA furnished ticket envelope totaling the number of passengers, attendants and the number of tickets or passes collected. The driver must also note the Dispatcher's name and time of call for each passenger who is authorized to ride without a ticket. \$10 for each incorrect envelope shall be assessed.
8. Penalties in the amount of \$100.00 per calendar day will be assessed for failure to submit required National Database Report information by January 28 of each year.

9. Contractor must comply with the three day grace period allowed by 49 CFR 37.163. Operating a vehicle(s) with an inoperable lift beyond the three day grace period shall result in a penalty. The penalty shall be nonpayment per vehicle, per shift, for the entire shift in which a vehicle(s) with an inoperable lift was in operation beyond the grace period. Penalties shall be deducted from any monies due, or which may thereafter become due, to the provider under this contract. Penalties will not be assessed for the above described occurrences arising from causes beyond the control of provider as determined by GRTA.

GRTA will assess penalties if the provider is found by GRTA or FTA to be in violation of FTA guidelines of the Drug and Alcohol policy and program. Penalties will be assessed on a daily basis from the date of the written notice until the FTA clearance letter is received by GRTA.

The assessments are:

First violation - \$500.00 daily,
Second violation - \$1,000.00 daily,
Third violation - \$1,500.00 daily, and
Fourth violation - \$2,000 daily

SUPPLEMENTAL INFORMATION

All bidders should be aware of the following ongoing projects by GRTA.

PROCUREMENT OF NEW ADA TRANSIT BUSES- Under an existing federal grant the GRTA expects to purchase 10-12 new ADA transit buses as described below:

- a. Four (4) diesel transit buses. Each bus to be 30 – 35 foot in length including associated goods and services such as spare parts, training materials and manuals;
- b. Eight (8) gasoline fueled medium size light-duty 5 year paratransit buses/vans. Each bus/van to be 30 foot in length including associated goods and services such as spare parts, training materials and manuals.
- c. Expected Arrival of New Buses- July 2013
- d. It is the intention of GRTA to assign these new buses to the contractor for the public transit system upon arrival.

ONE CALL-ONE CLICK CENTER- GRTA is currently applying for a federal grant for the creation of a One Call-One Click Dispatching Center. This grant will provide funding for the purchase of certain computer hardware and software for a fully functional and integrated dispatching center as well as funding for training and management of the center.

Expected Completion Date- 2014

Additional information will be provided to the company who is awarded the long term contract for the operations, management and maintenance of the Guam Public Transit System and how the center will be integrated into the overall operations.

2013 GRTA Operations Board Meeting Calendar

January	
1	New Year's Day, No service
21	Martin Luther King Holiday, No service
22	Board meeting (Tuesday following Monday holiday)
February	
18	Board Meeting
March	
18	Board Meeting
April	
15	Board Meeting
May	
20	Board Meeting
27	Memorial Day, No service
June	
17	Board Meeting
July	
4	Independence Day, No Service
21	<i>Liberation Day. Special Service</i>
22	Board Meeting
August	
19	Board Meeting
September	
2	Labor Day, No Service
16	Board Meeting
October	
21	Board Meeting
November	
18	Board Meeting
28	Thanksgiving Day, No Service
December	
23	Board Meeting
25	Christmas Day, No Service

DAYS OF OPERATION:

- **Monday - Saturday**
- **No Sunday's**
- **No Holiday's as shown on this calendar**

GUAM REGIONAL TRANSIT AUTHORITY

Eddie Baza Calvo, Governor
Ray Tenorio Lt. Governor
Felix R. Dungca, Interim Executive Manager

P.O. Box 2896
Hagatna, GU 96932

Phone: (671) 475-4686 or 4616
Fax: (671) 475-4600

October 15, 2012

REPORT TO THE BOARD- Brief Summary

1. Policy and Procedure Changes- Effective November 01st, 2012
2. Executive Manager Position- Interview on Oct. 11th, 2012
3. RFP for Legal Counsel- RFP in progress;
4. GRTA Logo/Branding- ongoing (First Proposal to Board Nov. 19th);
5. GRTA Temporary Office- RFP in progress;
6. Website Updates- ongoing with DOA Data Processing Division;
7. VTCLI Grant- Presentation by RouteMatch and shah Software- RouteMatch representatives to visit Nov. 07th – 09th for demonstration;
8. Draft Routes & Schedules- Workshop No. 3 scheduled for Nov. 17th @ 3:00 – Bill No. 473-03 tentatively scheduled for Nov – Dec --- IFB (bus contract) tied into Final Routes & Schedules including NEW Fares;
9. IFB- Bus Procurement- pending reply from OAG;
10. Etc.



Felix R. Dungca
Executive Manager, Interim



GUAM REGIONAL TRANSIT AUTHORITY
(Government of Guam)



Eddie B. Calvo, Governor
Raymond S. Tenorio, Lt. Governor
Felixberto R. Dungca, Interim Executive Manager

P.O. Box 2896
Hagatna, GU 96932

Phone: (671) 475-4686 or 4616
Fax: (671) 475-4600

October 15, 2012

RE: FY'13 Budget Report to Board

TO: Felix Dungca and GRTA Board of Directors

I wish to report as follows:

1. I am currently working on the RFP's for GRTA office lease and legal counsel.
2. November operation - unless something new comes up, I will continue to utilize the current 5/5 bus operation services. Budget for Nov. operation is \$222,075.00 based on \$67.50 per hour.
3. Funding for both VTCLI and FY12 FTA grants have been loaded in the system.
4. Pending at BBMR: Felix TA and Ginger TA Reimbursement.
5. Still issuing out the rest of the FY13 PO's continuing contracts.

Other than the above, I have nothing else to report.

Myra Abaya
Administrative Officer



Felixberto R. Dungca <felixberto.dungca@grta.guam.gov>

COPY

re: Status Report- Review of IFB (bus procurement)

7 messages

Felixberto R. Dungca <felixberto.dungca@grta.guam.gov>

Fri, Oct 12, 2012 at 10:38 AM

To: Pat Mason <pmason@guamag.org>

Cc: Andrew Tydingco <pokilabot@teleguam.net>, "Manuel Q. Cruz" <campwitek4ever@yahoo.com>, Deborah Rivera <drivera@guamag.org>, "Vicente D. Gumataotao" <piti_mayor@yahoo.com>, "Louise C. Rivera" <weezierivera@hotmail.com>, jasonleecruz44@gmail.com

Bcc: Rally Pilipina <rally.pilipina@grta.guam.gov>

Hi Pat,

I understand that Deborah is on leave until Oct. 22nd. Our regular monthly Board of Directors meeting is next Monday, Oct. 15th @ 4:30 and the Board has requested that I get a Status Report from your office on the ongoing review of our IFB Bus Specifications.

Specifically, they would like to know when your office can expect to conclude and finish the legal review of the technical specifications.

Appreciate a reply.

Regards,

**Felix R. Dungca
Executive Manager, Interim
Guam Regional Transit Authority
(671) 475-4603**

Patrick Mason <pmason@guamag.org>

Mon, Oct 15, 2012 at 2:50 PM

To: "Felixberto R. Dungca" <felixberto.dungca@grta.guam.gov>

Cc: "Marie L. Cruz" <mlcruz@guamag.org>, Deborah Rivera <drivera@guamag.org>

Felix,

You are correct. Deborah is on leave until next Monday. I know she has been working with your GRTA people on the IFB for some time now. I have not yet reached her on the telephone. If I am unable to get in touch with Deborah, the specific people she is working with at GRTA would know the status of the procurement and what is left to be done. If I am able to contact Deborah today, I will send you another email.

Pat

From: Felixberto R. Dungca [mailto:felixberto.dungca@grta.guam.gov]

Sent: Friday, October 12, 2012 10:39 AM

To: Patrick Mason

Cc: Andrew Tydingco; Manuel Q. Cruz; Deborah Rivera; Vicente D. Gumataotao; Louise C. Rivera; jasonleecruz44@gmail.com

Subject: re: Status Report- Review of IFB (bus procurement)

[Quoted text hidden]

Felixberto R. Dungca <felixberto.dungca@grta.guam.gov>

Mon, Oct 15, 2012 at 3:06 PM

To: Patrick Mason <pmason@guamag.org>

Cc: Andrew Tydingco <pokilabot@teleguam.net>, "Manuel Q. Cruz" <campwitek4ever@yahoo.com>, "Vicente D. Gumataotao" <piti_mayor@yahoo.com>, "Louise C. Rivera" <weezierivera@hotmail.com>, jasonleecruz44@gmail.com

Bcc: Rally Pilipina <rally.pilipina@grta.guam.gov>, "Myra S. Abaya" <myra.abaya@grta.guam.gov>

Okay I will await your follow up email when you talk to her. On our side I am the key person who communicates with her at least once a week to find out the status of the IFB., and Board member Ginger Porter also made a follow up to inquire on what her time table is to complete and conclude her legal review.

No timeline was provided by Debra. Naturally we are concern and would like to move this project forward so that we can work hand in hand with GSA on the solicitation and eventual award to a qualified off-island manufacturer.

This is a "design-to-build" project for twelve (12) new ADA transit buses and our projected delivery date of the buses to Guam is July 2013, or sooner. Please note that there are AARA funds involved in this project which expires Sept. 2013.

Appreciate your continued assistance.

Regards,

Felix

[Quoted text hidden]

GUAM REGIONAL TRANSIT AUTHORITY

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Ray Tenorio Lt. Governor
Felix R. Dungca, Interim Executive Manager

P.O. Box 2896
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Fax: (671) 475-4600

October 15, 2012

Proposed Transit Fares for Board of Directors Review-

I am providing you several documents related to our existing transit fare structures as follows-

-
- Existing Fare Structure- P.L. 26-57 dated Nov. 20, 2001;
 - Mobility Planning Team proposal dated January 10, 2008;
 - Table 10- Adult Single-Trip Base Fares (All States)
 - Table 30- Demand Response Fares for Persons with Disabilities (All States)
 - Draft Summary Table;
-

SUMMARY & RECOMMENDATIONS-

It has been eleven (11) years since the existing fares have been adjudicated through legislation under Public Law 26-57. It is staff recommendation that the Board of Directors consider the adoption of new fares upon review of the documents provided above.

A working session and public hearing is recommended to invite all stakeholders in this process.

Proposed Effective Date of New Fares: 01, January 2013


FELIX R. DUNGCA
Executive Manager, Interim

MINA'BENTE SAIS NA LIHESLATURAN GUÅHAN
2001 (FIRST) Regular Session

CERTIFICATION OF PASSAGE OF AN ACT TO I MAGA'LAHEN GUÅHAN

This is to certify that Bill No. 165 (COR), "AN ACT TO ADOPT THE RULES AND REGULATIONS OF THE GUAM MASS TRANSIT AUTHORITY," was on the 25th day of September, 2001, duly and regularly passed.



ANTONIO R. UNPINGCO
Speaker

Attested:



JOANNE M.S. BROWN
Senator and Legislative Secretary

.....

This Act was received by I Maga'lahaen Guåhan this 8th day of November, 2001,
at 4:00 o'clock P.M.



Assistant Staff Officer
Maga'lahi's Office

APPROVED:



CARL T. C. GUTIERREZ
I Maga'lahaen Guåhan

Date: 11-20-01

Public Law No. 26-57

ride. Inform dispatch personnel *if* an accessible vehicle is required.

(f) Be at the proper pick-up point at the scheduled time. Allow *at least* ten (10) minutes leeway before and after the scheduled pick-up time to account for possible variations in the operator's schedule.

(g) Cancel service *if* the trip is *not* needed. *If* the trip is *not* canceled at *least* one (1) hour before the scheduled pick-up time, the passenger will be considered a "no-show."

(h) Provide and use an adequate child auto restraint for any child *less than* forty (40) pounds.

(i) Make sure that all sores, wounds, cuts, abrasions, etc., are properly covered and bandaged.

3.03. Regular Fares (Refer to Appendix 6).

(a) One (1) Ride Pass for One Dollar (\$1.00). Valid for one (1) destination.

(b) One (1) Day Pass for Three Dollars (\$3.00). Valid for service on the date circled.

(c) One (1) Week Pass for Fifteen Dollars (\$15.00). Valid for the seven (7) day period through date circled.

(d) One (1) Month Pass for Fifty-five Dollars (\$55.00). Valid for Thirty (30) day period through date circled.

1 (e) One (1) Year Pass for Five Hundred Fifty Dollars (\$550.00).
2 Valid for Three Hundred Sixty-five (365) day period through date
3 circled.

4 **3.04. Discounted Fares (Appendix 6).** The following special
5 fares shall apply to students and senior citizens Fifty-five (55) years and
6 older. Persons requesting special fares must provide proof of eligibility
7 (e.g., Valid Student I.D. or Senior Citizen Card, as applicable).

8 (a) One (1) Ride Pass for thirty-five cents (\$0.35). Valid for one
9 (1) destination.

10 (b) One (1) Day Pass for One Dollar (\$1.00). Valid for service on
11 the date circled.

12 (c) One Week Pass for Five Dollars (\$5.00). Valid for the seven
13 (7) day period through date circled.

14 (d) One Month Pass for Twenty Dollars (\$20.00). Valid for
15 thirty (30) day period through date circled.

16 (e) One Year Pass for One Hundred Ninety-five Dollars
17 (\$195.00). Valid for three Hundred Sixty-five (365) day period through
18 date circled.

19 **3.05.** There are no credits or extensions for passes *not* utilized
20 during a validation period.

21 **3.06.** Service animals shall ride fare free.

22 **3.07.** Passengers must have readily available for presentation, fare
23 passes, Rider Cards, or exact change *prior* to boarding.

1 **3.08.** Passengers, at their discretion, may pay above fare
2 requirements *if* they do *not* have exact change (i.e. \$5.00 for \$1.00 fare).
3 *However*, no change shall be returned to the passenger.

4 **3.09. GMATA's Paratransit Service.**

5 (a) Paratransit service is a part of the Guam Public Transit
6 System serving individuals who are paratransit eligible in
7 accordance with the American with Disabilities Act of 1990
8 (ADA); CFR 49, Part 37, Subpart F, § 37.123.

9 (b) Any individual desiring to use paratransit services
10 shall first file an application with GMATA.

11 (c) GMATA shall certify an applicant as ADA Paratransit
12 Eligible for paratransit service. This certification shall be based
13 upon the criteria established in §3.10 below.

14 **3.10. ADA Paratransit Eligibility Criteria.**

15 (a) Any person with a disability who is unable, as a result
16 of a physical or mental impairment and without the assistance of
17 another person, to board or disembark from any public transit bus
18 which is readily accessible to persons with disabilities.

19 (b) Any person with a disability who needs the assistance
20 of a wheelchair lift or other boarding assistance device and is able
21 to board, ride and disembark from any public transit bus which is
22 readily accessible to persons with disabilities *if* the person wants
23 to travel on a route of the public transit system at a time when a

Appendix 6

GPTS Fare Schedule

Regular Fare (Blue Ticket):

One Ride Fare	\$ 1.00
One Day Fare	3.00
One Week Fare	15.00
One Month Fare	55.00
One Year Fare	550.00

Discounted Fare (Yellow Ticket): For Students (6 18 years old) with Student ID Card; and Senior Citizens (55 years an older) with Senior Citizen ID Card.

One Ride Fare	\$.35
One Day Fare	1.00
One Week Fare	5.00
One Month Fare	20.00
One Year Fare	195.00

Discounted Fare (Green Ticket): For Persons with Disabilities who are ADA certified paratransit eligible with Paratransit Rider Card.

One Ride Fare	\$.35
One Day Fare	1.00
One Week Fare	5.00
One Month Fare	20.00
One Year Fare	195.00

Public Hearing
10 a.m. Friday, July 6th, 2001

AGENDA

- I. Call to Order
- II. Announcement and Introduction of Members
- III. Confirmation Hearing:
 - Christopher S. Murphy to the Guam Economic Development Authority Board of Directors
- IV. Guam Economic Development Authority E-Commerce Rules and Regulations
- V. Guam Mass Transit Authority Rules and Regulations
- VI. Remarks
- VII. Adjournment

COMMITTEE REPORT

ON

BILL NO. 165 (COR)

"AN ACT TO ADOPT THE RULES AND REGULATIONS OF THE GUAM MASS
TRANSIT AUTHORITY"

COMMITTEE MEMBERS

Chairman: Felix P. Camacho

Vice Chairman: Kaleo Moylan

Ex-Officio Member: Antonio R. Unpingco

Larry Kasperbauer

Joseph Ada

Mark Forbes

Eddie Baza Calvo

Mark Charfauros

Ben Pangelinan

Tom Ada

Lou Leon Guerrero

Paratransit costs more per ride than fixed route. Paratransit fares cannot exceed twice the regular fare. Operationally, paratransit should not be cheaper than, nor the same as, using a regular or discounted fare. When set cheaper, it results in people requesting paratransit over other options because of price and convenience. One ride requiring a transfer should never be cheaper than paratransit service. It should be more economical to take the regular bus, all of which are required to be accessible. This will free up seats that would otherwise or often be used by conditionally eligible riders, who are likely to choose to pay less fare.

Consideration for defining the discounted fare as Honored Citizen fare. This is defined as students Elementary through College, ADA eligible riders, and Senior Citizens (Age 55 and up).

Projected due date of January 2, 2013 is likely to coincide with the bill in the Legislature. November 1 is too soon.

Also added is a discount fare for college students with a current semester Student ID card.

I don't know if an annual pass was ever used. Suggest that the option be removed for the time being.

I found in my old Mobility Planning notes, Section 36 (Federal Regulations): Federal regulation for Urbanized Area (not GRTA) Formula Program: Fares and Services. Before increasing fares or instituting a major reduction in service, the recipient (GRTA) agrees to use its established administrative process to solicit and consider public comment. After the passage of proposed legislation to relax some of our rules, GRTA should still be soliciting and considering public comment, though not required. Senator Ada is offering the Legislative hearing room for this purpose. All can be broadcast to people at home, which provides GRTA with good notice to the public. GRTA will need to be well prepared to show the costs of operations in comparison to the present fare structure. GRTA will also need to be well prepared to explain the reasons for the proposed major changes (shown in blue) in the variation between discounted fares and paratransit fares.

Historic Background of fare recommendations

Below is a recommendation for fare structure submitted by rider Jacob Cruz to the Mobility Planning Team on January 10, 2008. Mr. Cruz provided no differentiation between a Para-transit and Honored Citizens fare.

	One Ride Fare	One Day Pass	One Week Pass	30 Day Pass
Honored Citizens/ Senior citizen & Students Fare	\$.75	\$3.00	\$10.00	\$30.00
Regular Fare	\$3.00	\$6.00	\$30.00	\$75.00
Para-transit Fare	\$.75	\$3.00	\$10.00	\$30.00

Following are the minutes of the Mobility Planning Team meeting of June 11, 2007. Present: Ginger Porter, Mike Terlaje, Rudy Cabana, Ray Aflague, Charlene San Nicolas, and Evelyn Duenas

New Business

1. Fare structure review.

Following fare structures were reviewed (attached): Skamania County Transit, Houston Metro, Island Transit, Spokane Transit, Trimet (Portland area), and Oahu The Bus (Honolulu). **These are shown below representing fares in 2007 with current fare structures shown in blue.**

Skamania County and Island Transit have extensive funds infused from: a) state government senior funds or b) .6% county sales tax. These two systems are the cheapest...or a no fare system. Skamania Co. serves a rural district connecting fixed route to urban Vancouver, Washington. Island Transit is on Whidbey Island in Puget Sound and comes close to Guam in size & island factor. Their philosophy is to provide free transit, which is funded by a county sales tax.

Urban area one-way fares include at least one transfer or a two-hour window to transfer for the cost of one ride. In urban properties reviewed, paratransit is higher than discounted fare, but equal to or slightly less than fixed route regular fare.

In all properties, senior funded travel is included within the public transit services. If anything, senior funds provide transit travel for the public when space is available. Generally, Seniors travel is parallel to disabilities travel.

Discussion.

Recommend first step for Guam is to influence the move of paratransit riders to the fixed route. Raise Paratransit fare to equal the Fixed Route fare for adults. This provides equal access at equal price. Provide the present discount fare on fixed and demand routes for seniors, students, and individuals with disabilities. Track the pattern of ridership to determine if a shift of ridership occurs in service. **Recommend** one way fares and discounted fares include one transfer. This would truly make Adult fares equal to paratransit fares.

Retain this basic structure when requesting increase in fares at a later time. Make the reasons for fare increases clear to the public.

- Determine a fare based on cost
- Determine a fare based on what the public will bear
- Propose a funding strategy which will keep fares below the cost, such as: 1/2% sales tax identified for transit funding, **or which make the increase palatable to the public**, such as identify what the collected fares support, attach it to a ridership benefit (such as taxi vouchers for paratransit overloads, or shelters at all stops, or additional bus purchase...present estimate is \$96K/yr)

Reflect Senior costs and proposed new Sr. fare structure in the new fares request. Team feels that public will accept slightly higher fares if they see it attached to something tangible, where they benefit.

Plan for the incorporation of Senior Citizens travel into the public transportation system. Presently, the funds for OAA are being used for operation, and with rising costs of fuel and personnel, there is no funding remaining to purchase vehicles. Transit gets 5309 fund for capital purchases. Eventually coordinate systems into one to economize. Plan on one year of joint planning to implement the merger of

services.

Recommend that present bid packet for transit services include a clause that by year two, the contract may be amended to include seniors travel.

Recommend that DOA immediately proceed to add 4 new buses (similar to Goshen) with the 5309 funds to expand paratransit services (2) AND support senior travel (2). Prepare a plan for submission to the FTA and request for additional funds to be earmarked for a following year. Eventually purchase a fleet that is government owned but contractor operated and maintained.

Recommend transit collect data on numbers of senior rides taken if not already being collected.

2007 Fare structures/2012 updates

Transit Agency	Type of Service	One Way	Senior discounted	Disability discounted	Student discounted	Paratransit	
Skamania County	Deviated Rte Rural	<u>\$0.50</u> \$1.00 in \$2.00 out	<u>\$0.50</u> \$1.00 in \$2.00 out	<u>\$0.50</u> \$1.00 in \$2.00 out	<u>\$0.50</u> \$1.00 out county	<u>\$0.50</u> \$1.00 in \$2.00 out	
Island Transit	Island County	-	-	-	-	-	
Spokane Transit	Fixed Rte Sm. Urban	<u>\$1.00</u> \$1.50	<u>\$0.50</u> \$0.75	<u>\$0.50</u> \$0.75	<u>\$1.00</u> \$1.50	<u>\$0.50</u> \$1.50	
Portland TriMet	Fixed Rte Urban	<u>\$2.00</u> \$2.50	<u>\$0.85</u> \$1.00	<u>\$0.85</u>	<u>\$1.35</u> \$1.65	<u>\$1.65</u> \$2.15	
Oahu, The Bus	Fixed Rte Urban	<u>\$2.00</u> \$2.50	<u>\$1.00</u> \$1.00	<u>\$1.00</u> \$1.00	- \$1.25	<u>\$2.00</u> \$1.00	
Guam	Fixed Rte Rural	<u>\$1.00</u>	<u>\$0.35</u>	<u>\$0.35</u>	<u>\$0.35</u>	<u>\$0.35</u>	

		Day Pass	7 day Pass	30 Day Pass	Annual	Ticket Distribution
Skamania County	Deviated Rte Rural					
Island Transit	Island County					
Spokane Transit	Fixed Rte Sm. Urban	\$2.50 \$3.50		\$33/\$16.50 \$45/\$30/\$22.50 Ref/Yth/Dis & Sr		Customer service, mail, & on-line
Portland TriMet	Fixed Rte Urban	2007 none \$5/\$2/\$3.30 Reg/Hnr/Yth	\$19.50	\$74/\$23 \$100/\$26/\$30, Para \$62	\$814/\$253 11 mo w/1 mo free	TVM, mail, on-line, food markets, convenience stores
Oahu, The Bus	Fixed Rte Urban			\$40/\$10 \$60/\$5/\$30 \$1.00	\$440/\$30 \$600/\$30/ \$330	Mail, food markets, offices, Colleges
Guam	Fixed Rte Rural	\$3/\$1	\$15/\$5	\$55/\$20	\$550/\$195	Provider, Treas Guam

Table 10: Adult Single-Trip Base Fares

Adult: a person who is older than a university student and younger than a senior (generally between ages 21 and 65) and who is not disabled.
 Adult Single-Trip Base Fare: the minimum cash fare for a single trip on regular service paid by an adult, excluding transfer, distance or zone, speed, time-of-day, and parking surcharges.
 NOTE: Where "Change 2009 to 2010" and "Percent Change 2009 to 2010" are blank, 2009 data is unavailable.

State or Province	City	Transit Agency	Effective Date of Adult Base Fare	Adult Base Fare	Change 2009 to 2010	Percent Change 2009 to 2010	Date of Next Change
US							
AUTOMATED GUIDEWAY							
FL	Jacksonville	Jacksonville Tr Auth	Oct 2007	\$0.50	\$0.00	0.0%	Have not decided
FL	Miami	Miami-Dade Transit Agency	Nov 2002	\$0.00	\$0.00		Have not decided
BUS							
AL	Birmingham	Birmingham-Jefferson Co TA	Nov 2007	\$1.25	\$0.00	0.0%	
AR	Little Rock	Central Arkansas TA	Jan 2009	\$1.35	\$0.00	0.0%	Jan
AZ	Phoenix	Valley Metro	Jul 2009	\$1.75	\$0.00	0.0%	
AZ	Tucson	Sun Tran	Aug 2009	\$1.25	\$0.25	25.0%	Aug
CA	Antioch	Tri Delta Transit	Jul 2009	\$1.75	\$0.00	0.0%	
CA	Concord	Central Contra Costa Tr Auth	Mar 2009	\$2.00	\$0.00	0.0%	Have not decided
CA	Davis	Unitrans	Aug 2004	\$1.00	\$0.00	0.0%	Have not decided
CA	Fairfield	Fairfield/Suisun Tr System	Apr 2009	\$1.50	\$0.00	0.0%	Have not decided
CA	Fresno	Fresno Area Express	Aug 2001	\$1.00	\$0.00	0.0%	
CA	Livermore	Livermore/Amador Valley TA	Mar 2009	\$2.00	\$0.00	0.0%	Have not decided
CA	Long Beach	Long Beach Transit	Feb 2010	\$1.25	\$0.15	13.6%	Have not decided
CA	Los Angeles	City of Los Angeles, DOT	Jan Before 1995	\$0.35	\$0.10	40.0%	Jul 2010
CA	Los Angeles	LADOT - Commuter Express	Jan Before 1995	\$1.25	\$0.35	38.9%	Have not decided
CA	Los Angeles	Los Angeles County MTA	Jul 2010	\$1.50	\$0.25	20.0%	Jul 2013
CA	Norwalk	Norwalk Transit System	Nov 2009	\$0.90	\$0.15	20.0%	Have not decided
CA	Oakland	Alameda-Contra Costa Tr Dist	Jul 2009	\$2.00	\$0.00	0.0%	Have not decided
CA	Oceanside	North County Tr Dist	Jan 2009	\$2.00	\$0.00	0.0%	Have not decided
CA	Orange	Orange County Tr Auth	Jan 2009	\$1.50	\$0.00	0.0%	Have not decided
CA	Oxnard	South Coast Area Transit	Jan 2010	\$1.35	\$0.10	8.0%	Have not decided
CA	Redondo Beach	City of Redondo Beach	Jan 2005	\$1.00			Have not decided
CA	Riverside	Riverside Transit Agency	Jun 2009	\$1.50	\$0.00	0.0%	
CA	San Bernardino	OMNITRANS	Sep 2009	\$1.50	\$0.15	11.1%	Sep 2011
CA	San Carlos	San Mateo County Transit Dist	Feb 2010	\$2.00	\$0.25	14.3%	

State or Province	City	Transit Agency	Effective Date of Adult Base Fare	Adult Base Fare	Change 2009 to 2010	Percent Change 2009 to 2010	Date of Next Change
CA	San Diego	San Diego Metrop Tr System	Jul 2009	\$2.25	\$0.00	0.0%	Have not decided
CA	San Francisco	Golden Gate Bridge, Hwy & TD	Jul 2010	\$3.65	\$0.20	5.8%	Jul 2011
CA	San Jose	Santa Clara Valley TA	Oct 2009	\$2.00	\$0.25	14.3%	
CA	Santa Barbara	Santa Barbara MTD	Jan 2009	\$1.75	\$0.00	0.0%	Have not decided
CA	Santa Barbara	Sta Barbara Cty Assoc of Govts	Jan 2009	\$7.00			
CA	Santa Barbara	Sta Barbara Cty Assoc of Govts		\$1.00			
CA	Santa Clarita	Santa Clarita Transit	Aug 2010	\$1.00	\$0.00	0.0%	Aug
CA	Santa Monica	Santa Monica's Big Blue Bus	Jul 2002	\$0.75	\$0.00	0.0%	Have not decided
CA	Simi Valley	Simi Valley Transit	Sep 2003	\$1.25	\$0.00	0.0%	Have not decided
CA	Thousand Palms	SunLine Transit Agency	Feb 2002	\$1.00	\$0.00	0.0%	
CA	Torrance	Torrance Transit System	Jan 2009	\$1.00	\$0.00	0.0%	Have not decided
CA	Visalia	Visalia City Coach	Aug 2009	\$1.25	\$0.25	25.0%	Aug
CA	West Covina	Foothill Transit	Jun 2010	\$1.25	\$0.25	25.0%	
CA	Woodland	Yolo County Transportation Dis	Apr 2009	\$2.00	\$0.00	0.0%	Mar
CO	Denver	Regional Transportation Dist	Jan 2009	\$2.00	\$0.00	0.0%	Have not decided
CO	Fort Collins	Transfort	Jan 2004	\$1.25	\$0.00	0.0%	
CO	Pueblo	Pueblo Transit	Jan 2005	\$1.00	\$0.00	0.0%	Jan
CT	Bridgeport	Greater Bridgeport Tr Auth	Oct 2008	\$1.75	\$0.00	0.0%	Have not decided
CT	Hamden	Greater New Haven TD	Jan 2004	\$1.25	\$0.00	0.0%	Dec
CT	Hartford	Connecticut Transit	Jan 2005	\$1.25	\$0.00	0.0%	
CT	Willimantic	Windham Region TD	Jan 2005	\$0.70			
DC	Washington	Washington Metro Area Tr Auth	Jun 2010	\$1.50	\$0.15	11.1%	Jul 2012
FL	Bradenton	Manatee County Area Transit	Feb 2008	\$1.25	\$0.00	0.0%	Have not decided
FL	Brooksville	Trans-Hernando/Mid-Florida Com	Oct 2008	\$1.25			
FL	Clearwater	Pinellas Suncoast Tr Auth	Oct 2008	\$1.75	\$0.00	0.0%	
FL	Fort Myers	Lee Tran	Oct 2009	\$1.25			Oct 2010
FL	Jacksonville	Jacksonville Tr Auth	Oct 2007	\$1.00	\$0.00	0.0%	Have not decided
FL	Miami	Miami-Dade Transit Agency	Oct 2008	\$2.00	\$0.00	0.0%	Oct 2011
FL	Orlando	Central Florida Reg Trp Auth	Jan 2009	\$2.00	\$0.00	0.0%	
FL	Pompano Beach	Broward County Div Mass Tr	Oct 2009	\$1.50	\$0.25	20.0%	Have not decided
FL	Sarasota	Sarasota County Area Transit	Oct 2007	\$0.75	\$0.00	0.0%	
FL	Tallahassee	TALTRAN	Nov 2005	\$1.25	\$0.00	0.0%	
FL	Tampa	HART	Nov 2008	\$1.75	\$0.00	0.0%	Have not decided

State or Province	City	Transit Agency	Effective Date of Adult Base Fare	Adult Base Fare	Change 2009 to 2010	Percent Change 2009 to 2010	Date of Next Change
GA	Atlanta	Metro Atlanta Rapid Tr Auth	Oct 2009	\$2.00	\$0.25	14.3%	
GA	Macon	Macon-Bibb County Transit Auth	Aug 2008	\$1.25			
GA	Marietta	Cobb Community Transit	Nov 2007	\$1.50	\$0.00	0.0%	Have not decided
IA	Ames	Ames Transit Agency	Apr 2004	\$1.00	\$0.00	0.0%	Have not decided
IA	Des Moines	Des Moines Area Reg Tr Auth	Apr 2010	\$1.75	\$0.25	16.7%	Have not decided
IL	Arlington Heights	Pace Suburban Bus Div	Jan 2009	\$1.75	\$0.00	0.0%	Have not decided
IL	Chicago	Chicago Transit Authority	Jan 2009	\$2.00	\$0.00	0.0%	
IL	Granite City	Madison County Transit	May 2009	\$1.00	\$0.00	0.0%	Have not decided
IL	Macomb	Go West Transit	Nov 2008	\$0.00	\$0.00		Have not decided
IL	Rock Island	Rock Island County Metro MTD	Jan 2009	\$1.00	\$0.00	0.0%	Have not decided
IL	Rockford	Rockford Mass Transit Dist	May 2009	\$1.50	\$0.00	0.0%	Have not decided
IL	Urbana	Champaign-Urbana Mass Tr Dist	Aug 2001	\$1.00	\$0.00	0.0%	Have not decided
IN	Bloomington	Bloomington PTC	Jan 2008	\$1.00	\$0.00	0.0%	Have not decided
IN	Fort Wayne	Fort Wayne Public Trp Corp	Jul 2008	\$1.25	\$0.00	0.0%	
IN	Indianapolis	Indianapolis Public Trp Corp	Jan 2010	\$1.75	\$0.00	0.0%	
IN	Lafayette	CityBus of Greater Lafayette	Jan 2003	\$1.00	\$0.00	0.0%	Have not decided
IN	Muncie	Muncie Public Trp Corp	Aug Before 1995	\$0.50	\$0.00	0.0%	Have not decided
IN	South Bend	TRANSPO	Apr 2010	\$1.00	\$0.25	33.3%	Have not decided
KS	Lawrence	Lawrence Transit System	Jan 2008	\$1.00	\$0.00	0.0%	
KY	Bowling Green	Community Action of So. KY	Jul 1995	\$2.00	\$0.00	0.0%	Have not decided
KY	Fort Wright	Tr Auth of Northern Kentucky	Nov 2008	\$1.50	\$0.00	0.0%	
KY	Louisville	Transit Auth of River City	Jul 2008	\$1.50	\$0.00	0.0%	Have not decided
LA	New Orleans	Regional Transit Auth	Jan Before 1995	\$1.25	\$0.00	0.0%	Have not decided
MA	Amherst	UMASS Transit Service	Sep 2008	\$1.25	\$0.00	0.0%	Sep
MD	Baltimore	Mass Transit Admin of MD	Jul 2003	\$1.60	\$0.00	0.0%	
MD	Rockville	Montgomery County Tr Services	Jun 2010	\$1.70			
MI	Ann Arbor	Ann Arbor Transportation Auth	May 2010	\$1.50	\$0.25	20.0%	Have not decided
MI	Bay City	Bay Metro Trp Auth	Jun 2008	\$1.00	\$0.00	0.0%	
MI	Detroit	City of Detroit DOT	Jan 2003	\$1.50	\$0.00	0.0%	Have not decided
MI	Flint	Mass Transp Auth	Oct 2006	\$1.25	\$0.00	0.0%	
MI	Grand Rapids	Interurban Transit Partnership	Oct 2008	\$1.50	\$0.00	0.0%	Have not decided
MI	Lansing	Capital Area Transp Authority	Jan 2010	\$1.25	\$0.00	0.0%	
MI	Monroe	Lake Erie TC	Sep 2008	\$1.00	\$0.00	0.0%	Have not decided

State or Province	City	Transit Agency	Effective Date of Adult Base Fare	Adult Base Fare	Change 2009 to 2010	Percent Change 2009 to 2010	Date of Next Change
MI	Muskegon	Muskegon Area TS	Nov 2008	\$1.25	\$0.00	0.0%	Have not decided
MN	Anoka	Anoka County Transit	Oct 2008	\$1.75	\$0.00	0.0%	Have not decided
MN	Burnsville	Minnesota Valley TA	Oct 2008	\$1.75	\$0.00	0.0%	Have not decided
MN	Eden Prairie	Southwest Metro TC	Oct 2008	\$3.00	\$0.00	0.0%	Oct
MN	Plymouth	Plymouth Metrolink	Oct 2008	\$2.25	\$0.00	0.0%	Oct 2011
MO	Kansas City	Kansas City Area Trp Auth	Mar 2009	\$1.50	\$0.00	0.0%	Have not decided
MO	Saint Louis	Metro	Jan 2009	\$2.00	\$0.00	0.0%	Have not decided
MO	Springfield	City Utilities of Springfield	Oct 2009	\$1.25	\$0.15	13.6%	Oct
NC	Charlotte	Charlotte Area Transit Sys	Jul 2010	\$1.75	\$0.25	16.7%	
NC	Durham	DATA	Apr 2003	\$1.00			
NC	Research Triangle	Triangle Transit Auth	Mar 2005	\$2.00	\$0.00	0.0%	Jan
NC	Winston-Salem	Winston-Salem Tr Auth	Jul 1996	\$1.00			
NH	Durham	Wildcat Transit	Sep 2009	\$1.50	\$0.50	50.0%	Sep
NJ	Newark	New Jersey Transit Corp	May 2010	\$1.50	\$0.15	11.1%	Have not decided
NM	Las Cruces	RoadRUNNER Transit	Apr 2009	\$1.00	\$0.00	0.0%	Have not decided
NM	Los Alamos	Atomic City Transit		\$0.00	\$0.00		
NM	Santa Fe	Santa Fe Transit Services	Apr 2003	\$1.00			
NV	Reno	Regional Transportation Comm	Oct 2009	\$2.00	\$0.00	0.0%	May 2011
NY	Albany	Capital District Trp Auth	Apr 2009	\$1.50	\$0.00	0.0%	
NY	Buffalo	Niagara Frontier Trp Auth	Jan 2009	\$1.75	\$0.00	0.0%	Sep 2010
NY	Garden City	MTA Long Island Bus	Jun 2009	\$2.25	\$0.00	0.0%	
NY	Ithaca	Tompkins CAT	Aug 2003	\$1.50	\$0.00	0.0%	Have not decided
NY	New York	MTA Metro-North Railroad	Jun 2009	\$2.25	\$0.00	0.0%	Have not decided
NY	New York	MTA New York City Transit	Jun 2009	\$2.25	\$0.00	0.0%	Have not decided
OH	Akron	Metro Regional Tr Auth	Apr 2008	\$1.25	\$0.00	0.0%	Jan
OH	Cleveland	Greater Cleveland Reg Tr Auth	Apr 2010	\$2.25	\$0.25	12.5%	
OH	Columbus	Central Ohio Tr Auth	Jan 2010	\$1.75	\$0.25	16.7%	
OH	Dayton	Greater Dayton Reg Tr Auth	Aug 2009	\$1.75	\$0.25	16.7%	Have not decided
OH	Delaware	Delaware Area TA	Sep 2005	\$1.00	\$0.00	0.0%	
OH	Grand River	LAKETRAN	Jul 2009	\$1.75	\$0.00	0.0%	Jan 2011
OH	Kent	Portage RTA	Jun 2000	\$1.00	\$0.00	0.0%	
OH	Toledo	Toledo Area Reg Tr Auth	Jan 2006	\$1.00	\$0.00	0.0%	Have not decided
OK	Lawton	Lawton Area Transit System	Oct 2008	\$1.25	\$0.00	0.0%	Have not decided

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OK	Oklahoma City	Central Oklahoma T&P Auth	Jul 2003	\$1.25	\$0.00	0.0%	Have not decided
ON	Brampton	Brampton Transit	Feb 2009	\$2.50	\$0.00	0.0%	Jan 2011
OR	Eugene	Lane Transit Dist	Jul 2010	\$1.50	\$0.00	0.0%	Jul 2011
OR	Portland	Tri-County Metro Trp Dist	Sep 2008	\$2.00	\$0.00	0.0%	Sep 2010
OR	Salem	Salem-Keizer Transit	Jul 2008	\$1.25			Sep 2010
PA	Allentown	LANTA	Apr 2007	\$2.00	\$0.00	0.0%	Sep 2010
PA	Altoona	Altoona Metro Tr	Jul 2010	\$1.45	\$0.05	3.6%	Jul 2011
PA	Butler	Butler Transit Authority	Jul 2002	\$1.00	\$0.00	0.0%	
PA	Charleroi	Mid Mon Valley TA	Jul 2008	\$2.00	\$0.00	0.0%	Have not decided
PA	Greensburg	Westmoreland County Tr Auth	Feb 2008	\$1.50			
PA	Harrisburg	Cumb-Dauphin-Harrisburg TA	Jul 2008	\$1.65	\$0.00	0.0%	Jan 2010
PA	Hazleton	Hazleton Public Transit	Oct 2007	\$1.25			
PA	Johnsontown	ATA of North Central PA	Jul 2008	\$1.25	\$0.00	0.0%	Jul
PA	Johnstown	Cambria County Tr Auth	Jan 2007	\$1.50	\$0.00	0.0%	
PA	Lancaster	Red Rose Tr Auth	Jul 2008	\$1.50	\$0.00	0.0%	Aug 2010
PA	Lemont Furnace	Fayette Area Coord. Trans.	Jul 2008	\$1.40	\$0.00	0.0%	Have not decided
PA	Philadelphia	Southeastern Pennsylvania TA	Jul 2010	\$2.00	\$0.00	0.0%	Have not decided
PA	Pittsburgh	Port Auth of Allegheny County	Jan 2010	\$2.00	\$0.00	0.0%	Have not decided
PA	Reading	Berks Area Reading Trp Auth	Jan 2007	\$1.60	\$0.00	0.0%	Jan 2011
PA	Rochester	Beaver County Transit Authorit	Jul 2009	\$2.00	\$0.25	14.3%	
PA	Williamsport	Williamsport Bureau of Trp	Sep 2008	\$2.00	\$0.00	0.0%	Jul 2010
SC	Charleston	Charleston Area RTA	Oct 2008	\$1.50	\$0.00	0.0%	Have not decided
TN	Clarksville	Clarksville Transit System	Sep 2008	\$1.25			
TN	Franklin	Franklin Transit Authority		\$1.00	\$0.00	0.0%	
TN	Knoxville	Knoxville Area Transit	Jan 2009	\$1.50	\$0.00	0.0%	Have not decided
TN	Memphis	Memphis Area Transit Authority	Jul 2007	\$1.50	\$0.00	0.0%	
TN	Nashville	Metropolitan Tr Auth	Jul 2008	\$1.60	\$0.00	0.0%	Have not decided
TX	Abilene	CityLink Transit	Oct 2008	\$1.25	\$0.00	0.0%	
TX	Austin	Capital Metropolitan Trp Auth	Jan 2010	\$1.00	\$0.25	33.3%	
TX	Bryan	Brazox Transit	Sep 2008	\$1.25	\$0.00	0.0%	
TX	Corpus Christi	Corpus Christi Reg Trp Auth	Aug 2006	\$0.75	\$0.00	0.0%	
TX	Dallas	Dallas Area Rapid Tr	Sep 2009	\$1.75	\$0.25	16.7%	Oct 2012
TX	El Paso	El Paso Mass Transit	Sep 2008	\$1.25	\$0.00	0.0%	Jan 2011

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TX	Galveston	Galveston/Island Transit	Jan 2008	\$1.00	\$0.00	0.0%	Have not decided
TX	Houston	Metro Tr Auth of Harris County	Nov 2008	\$1.25	\$0.00	0.0%	
TX	Lewisville	Denton County Transportation A	May 2006	\$1.25	\$0.00	0.0%	Have not decided
TX	Lubbock	Citibus	Oct 2008	\$1.50	\$0.00	0.0%	Have not decided
TX	San Antonio	VIA Metropolitan Tr	Jan 2009	\$1.10	\$0.00	0.0%	Jan
TX	Sugar Land	Fort Bend Transit		\$3.50			
TX	Waco	WTS	Oct 2008	\$1.50			
UT	Park City	Park City Transit		\$0.00	\$0.00		
VA	Alexandria	Alexandria Tr Co	Jan 2009	\$1.25	\$0.00	0.0%	Jul 2010
VA	Arlington	ART	Jul 2010	\$1.50	\$0.15	11.1%	Have not decided
VA	Blacksburg	Blacksburg Transit	Jan Before 1995	\$0.50	\$0.00	0.0%	Have not decided
VA	Fairfax	City of Fairfax CUE Bus	Apr 2010	\$1.60	\$0.25	18.5%	Jul 2010
VA	Fairfax	Fairfax DOT	Jul 2010	\$1.50	\$0.15	11.1%	Have not decided
VA	Hampton	Trp Dist of Hampton Roads	Oct 2008	\$1.50			Jul 2011
VA	Lynchburg	Greater Lynchburg Tr Co	Jul 2004	\$1.50	\$0.00	0.0%	
VA	Richmond	GRTC Transit System	May 2005	\$1.25	\$0.00	0.0%	Jul 2010
VA	Williamsburg	Williamsburg Area Transport	May 2004	\$1.25	\$0.00	0.0%	
VA	Woodbridge	Potomac & Rappahannock TC	Jul 2010	\$7.00	\$0.50	7.7%	Nov 2011
VT	Burlington	Chittenden County Trp Auth	Feb 2005	\$1.25	\$0.00	0.0%	Have not decided
WA	Bremerton	Kitsap Transit	Apr 2009	\$2.00	\$0.00	0.0%	
WA	Everett	Everett Transit	Jul 2009	\$0.75	\$0.00	0.0%	
WA	Everett	Snohomish County PTBA	Jun 2010	\$1.75	\$0.25	16.7%	
WA	Olympia	Intercity Transit	Feb 2009	\$1.00	\$0.00	0.0%	Have not decided
WA	Pasco	T.C. Transportation Services		\$0.00			
WA	Richland	Ben Franklin Transit	Jul 2009	\$1.25	\$0.00	0.0%	Have not decided
WA	Seattle	KC Metro Transit	Jan 2010	\$2.00	\$0.25	14.3%	Jan 2011
WA	Seattle	Sound Transit	2010	\$2.00	\$0.50	33.3%	Jun 2011
WA	Spokane	Spokane Tr Auth	Jan 2010	\$1.25	\$0.25	25.0%	Jan 2011
WA	Tacoma	Pierce County PTBA Auth Corp	Jan 2009	\$1.75	\$0.00	0.0%	Have not decided
WA	Wenatchee	Link	Jan 2009	\$1.00	\$0.00	0.0%	Have not decided
WI	Green Bay	Green Bay Metro Transit	Feb 2009	\$1.50	\$0.00	0.0%	
WI	La Crosse	La Crosse Municipal Tr Util	Jan 2007	\$1.25	\$0.00	0.0%	Jan 2011
WI	Madison	Madison Metro Tr System	Apr 2009	\$2.00	\$0.00	0.0%	

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WI	Milwaukee	Milwaukee County Tr System	Jan 2010	\$2.25	\$0.25	12.5%	Have not decided
WI	Waukesha	Waukesha Metro Tr	Sep 2008	\$2.00	\$0.00	0.0%	Have not decided
WV	Huntington	The Transit Authority	Jul 2008	\$1.00	\$0.00	0.0%	Jan 2010
WV	Parkersburg	Mid-Ohio Valley Tr Auth	Feb Before 1995	\$0.50	\$0.00	0.0%	Have not decided
COMMUTER RAIL							
CA	Los Angeles	Southern California RRA	Jul 2010	\$5.25	\$0.25	5.0%	Jul 2011
CA	Oceanside	North County Tr Dist	Jan 2009	\$5.00	\$0.00	0.0%	Have not decided
CA	San Carlos	Peninsula Corridor JPB	Jan 2009	\$2.50	\$0.00	0.0%	Have not decided
IL	Chicago	Metra	Feb 2010	\$2.25	\$0.10	4.7%	Have not decided
MD	Baltimore	Mass Transit Admin of MD	Jul 2003	\$4.00	\$0.00	0.0%	
ME	Portland	N. New England Rail Auth.	Feb 2009	\$24.00	\$0.00	0.0%	Have not decided
NJ	Newark	New Jersey Transit Corp	May 2010	\$2.25	\$0.50	28.6%	Have not decided
NY	New York	MTA Long Island Rail Road	Jun 2009	\$4.50	\$0.00	0.0%	
NY	New York	MTA Metro-North Railroad	Jun 2009	\$4.50	\$0.00	0.0%	Have not decided
OR	Portland	Tri-County Metro Trp Dist	Sep 2008	\$2.30			Sep 2010
PA	Harrisburg	PennDOT (Keystone)	Jul 2008	\$23.00	\$0.00	0.0%	Have not decided
PA	Philadelphia	Southeastern Pennsylvania TA	Jul 2010	\$4.00	\$0.50	14.3%	Have not decided
TX	Austin	Capital Metropolitan Trp Auth	Mar 2010	\$2.00			
TX	Dallas	Dallas Area Rapid Tr	Sep 2009	\$2.50	\$1.00	66.7%	Oct 2010
VA	Alexandria	Virginia Railway Express	Jul 2009	\$5.35	\$0.00	0.0%	Jan 2011
WA	Seattle	Sound Transit	2005	\$2.55	\$0.00	0.0%	
FERRY/BOAT							
CA	San Francisco	Golden Gate Bridge, Hwy & TD	Jul 2010	\$8.25	\$0.40	5.1%	Jul 2011
IL	Rock Island	Rock Island County Metro MTD	Jan 2009	\$6.00	\$0.00	0.0%	Have not decided
NJ	Jersey City	Port Auth of NY & NJ	Jul 2001	\$3.00	\$0.00	0.0%	Have not decided
NY	New York	MTA Metro-North Railroad	Jun 2009	\$3.25	\$0.00	0.0%	Have not decided
TX	Corpus Christi	Corpus Christi Reg Trp Auth	May 2002	\$3.00	\$0.00	0.0%	
VA	Hampton	Trp Dist of Hampton Roads	Oct 2008	\$1.50			Jul 2011
WA	Bremerton	Kitsap Transit	Apr 2009	\$2.00	\$0.00	0.0%	
HEAVY RAIL							
CA	Los Angeles	Los Angeles County MTA	Jul 2010	\$1.50	\$0.25	20.0%	Jul 2013
CA	Oakland	San Francisco Bay Area RTD	Jul 2009	\$1.75	\$0.00	0.0%	Jan
DC	Washington	Washington Metro Area Tr Auth	Jun 2010	\$1.95	\$0.30	18.2%	Jul 2012
FL	Miami	Miami-Dade Transit Agency	Oct 2008	\$2.00	\$0.00	0.0%	Oct 2011

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GA	Atlanta	Metro Atlanta Rapid Tr Auth	Oct 2009	\$2.00	\$0.25	14.3%	
IL	Chicago	Chicago Transit Authority	Jan 2009	\$2.25	\$0.00	0.0%	
MD	Baltimore	Mass Transit Admin of MD	Jul 2003	\$1.60	\$0.00	0.0%	
NJ	Jersey City	Port Auth of NY & NJ	Mar 2008	\$1.75	\$0.00	0.0%	Have not decided
NJ	Lindenwald	Port Authority Transit Corp	Sep 2008	\$1.25	\$0.00	0.0%	Jan 2011
NY	New York	MTA New York City Transit	Jun 2009	\$2.25	\$0.00	0.0%	Have not decided
NY	New York	MTA Staten Island Railway	Jun 2009	\$2.25	\$0.00	0.0%	Have not decided
OH	Cleveland	Greater Cleveland Reg Tr Auth	Apr 2010	\$2.25	\$0.25	12.5%	
PA	Philadelphia	Southeastern Pennsylvania TA	Jul 2010	\$2.00	\$0.00	0.0%	Have not decided
INCLINED PLANE							
PA	Johnstown	Cambria County Tr Auth	Jul 2001	\$2.25	\$0.00	0.0%	
PA	Pittsburgh	Port Auth of Allegheny County	Jan 2010	\$2.00	\$0.00	0.0%	Have not decided
TN	Chattanooga	CARTA	Jul 2008	\$14.00	\$0.00	0.0%	
LIGHT RAIL							
AR	Little Rock	Central Arkansas TA	Mar 2008	\$1.00	\$0.00	0.0%	Jan
AZ	Phoenix	Valley Metro	Jul 2009	\$1.75	\$0.00	0.0%	
CA	Los Angeles	Los Angeles County MTA	Jul 2010	\$1.50	\$0.25	20.0%	Jul 2013
CA	Oceanside	North County Tr Dist	Jan 2009	\$2.00	\$0.00	0.0%	Have not decided
CA	San Diego	San Diego Metrop Tr System	Jul 2009	\$2.50	\$0.00	0.0%	Have not decided
CA	San Jose	Santa Clara Valley TA	Oct 2009	\$2.00	\$0.25	14.3%	
CO	Denver	Regional Transportation Dist	Jan 2009	\$2.00	\$0.00	0.0%	Have not decided
FL	Tampa	HART	Oct 2008	\$2.50	\$0.00	0.0%	Have not decided
LA	New Orleans	Regional Transit Auth	Jan Before 1995	\$1.25	\$0.00	0.0%	Have not decided
MD	Baltimore	Mass Transit Admin of MD	Jul 2003	\$1.60	\$0.00	0.0%	
MO	Saint Louis	Metro	Jan 2009	\$2.25	\$0.00	0.0%	Have not decided
NC	Charlotte	Charlotte Area Transit Sys	Jul 2010	\$1.75	\$0.25	16.7%	
NJ	Newark	New Jersey Transit Corp	May 2010	\$2.10	\$0.20	10.5%	Have not decided
NY	Buffalo	Niagara Frontier Trp Auth	Jan 2009	\$1.75	\$0.00	0.0%	Sep 2010
OH	Cleveland	Greater Cleveland Reg Tr Auth	Apr 2010	\$2.25	\$0.25	12.5%	
OR	Portland	Tri-County Metro Trp Dist	Sep 2008	\$2.00	\$0.00	0.0%	Sep 2010
PA	Philadelphia	Southeastern Pennsylvania TA	Jul 2010	\$2.00	\$0.00	0.0%	Have not decided
PA	Pittsburgh	Port Auth of Allegheny County	Jan 2010	\$2.00	\$0.00	0.0%	Have not decided
TN	Memphis	Memphis Area Transit Authority	Jul 2005	\$1.00	\$0.00	0.0%	
TX	Dallas	Dallas Area Rapid Tr	Sep 2009	\$1.75	\$0.25	16.7%	Oct 2012

State or Province	City	Transit Agency	Effective Date of Adult Base Fare	Adult Base Fare	Change 2009 to 2010	Percent Change 2009 to 2010	Date of Next Change
TX	Galveston	Galveston/Island Transit	Jan 2008	\$1.50	\$0.00	0.0%	Have not decided
TX	Houston	Metro Tr Auth of Harris County	Nov 2008	\$1.25	\$0.00	0.0%	
WA	Seattle	KC Metro Transit	Jan 2010	\$2.00	\$0.25	14.3%	Jan 2011
WA	Seattle	Sound Transit	Jun 2009	\$1.75	\$0.00	0.0%	Jun 2011
TROLLEYBUS							
OH	Dayton	Greater Dayton Reg Tr Auth	Aug 2009	\$1.75	\$0.25	16.7%	Have not decided
WA	Seattle	KC Metro Transit	Jan 2010	\$2.00	\$0.50	33.3%	Jan 2011
CAN							
BUS							
AB	Calgary	Calgary Transit	Jan 2010	\$2.75	\$0.25	10.0%	Jan 2011
AB	Edmonton	Edmonton Transit System	Feb 2010	\$2.75	\$0.25	10.0%	Feb 2011
BC	Surrey	Coast Mountain Bus Company Ltd	Apr 2010	\$2.50	\$0.00	0.0%	Apr 2013
BC	Vancouver	West Coast Express	Apr 2010	\$6.75	\$0.00	0.0%	Have not decided
BC	Victoria	BC Transit--Victoria	Apr 2010	\$2.50	\$0.25	11.1%	
NS	Dartmouth	Metro Transit	Jul 2009	\$2.25	\$0.00	0.0%	Have not decided
ON	Ottawa	City of Ottawa OC Transpo	Mar 2010	\$3.25	\$0.25	8.3%	
ON	Toronto	Toronto Transit Commission	Jan 2004	\$3.00	\$0.25	9.1%	Jan
QC	Montreal	Montreal Transit Corp	Jan 2010	\$2.75	\$0.00	0.0%	Jan 2011
COMMUTER RAIL							
BC	Vancouver	West Coast Express	Apr 2010	\$6.75	\$0.00	0.0%	Have not decided
QC	Montreal	Agence Metro Transport	Jan 2010	\$4.00	\$0.00	0.0%	Jan 2011
FERRYBOAT							
NS	Dartmouth	Metro Transit	Jul 2009	\$2.25	\$0.00	0.0%	Have not decided
HEAVY RAIL							
ON	Toronto	Toronto Transit Commission	Jan 2010	\$3.00	\$0.25	9.1%	Jan
QC	Montreal	Montreal Transit Corp	Jan 2010	\$2.75	\$0.00	0.0%	Jan 2011
INTERMEDIATE RAIL							
ON	Toronto	Toronto Transit Commission	Jan 2010	\$3.00	\$0.25	9.1%	Jan
LIGHT RAIL							
AB	Calgary	Calgary Transit	Jan 2010	\$2.75	\$0.25	10.0%	Jan 2011
AB	Edmonton	Edmonton Transit System	Feb 2010	\$2.75	\$0.25	10.0%	Feb 2011
ON	Ottawa	City of Ottawa OC Transpo	Mar 2010	\$2.75	\$0.25	10.0%	
ON	Toronto	Toronto Transit Commission	Jan 2010	\$3.00	\$0.25	9.1%	Jan

Table 30: Demand Response Fares for Persons with Disabilities

Person with Disabilities: a permanently disabled, or in some agencies, temporarily incapacitated person who has complied with any local identification, pre-registration, or other eligibility requirements as defined by the Americans with Disabilities Act.

Attendant: a personal-care attendant to a disabled person.

Companion: a companion to a disabled person who is not a personal-care attendant.

Base Fare: the minimum cash fare for a single trip on demand response services, excluding transfer, distance or zone, speed, time-of-day, and parking surcharges.

State or Province	City	Transit Agency	Persons with Disabilities		Attendant		Companion		
			Minimum	Maximum	Minimum	Maximum	Minimum	Maximum	
US	AL	Birmingham	Birmingham-Jefferson County Transit Authority	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
	AR	Little Rock	Central Arkansas Transit Auth	\$2.70	\$2.70	\$0.00	\$0.00	\$2.70	\$2.70
	AZ	Phoenix	Valley Metro	\$3.00	\$3.50	\$0.00	\$0.00	\$3.00	\$3.50
	CA	Alturas	Modoc Transportation Agency	\$1.50	\$4.50	\$0.00	\$0.00	\$0.00	\$0.00
	CA	Antioch	Eastern Contra Costa Transit Authority	\$2.25	\$4.50	\$0.00	\$0.00	\$2.25	\$4.50
	CA	Concord	Central Contra Costa Transit Authority	\$4.00	\$4.00	\$0.00	\$0.00	\$4.00	\$4.00
	CA	Davis	University Transport System	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
	CA	Fairfield	Fairfield/Suisun Transit System	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
	CA	Fresno	Fresno Area Express	\$0.75	\$0.75	\$0.00	\$0.00	\$0.75	\$0.75
	CA	Livermore	Livermore/Amador Valley Transit Authority	\$3.50	\$3.50	\$0.00	\$0.00	\$0.00	\$0.00
	CA	Los Angeles	Access Services, Inc.	\$2.25	\$3.00	\$0.00	\$0.00	\$2.25	\$3.00
	CA	Los Angeles	City of Los Angeles, DOT (LADOT) - DASH	\$0.88	\$4.00	\$0.00	\$0.00	\$0.00	\$0.00
	CA	Norwalk	Norwalk Transit System	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
	CA	Oakland	Alameda-Contra Costa Transit District	\$3.00	\$7.00	\$0.00	\$0.00	\$3.00	\$7.00
	CA	Oakland	San Francisco Bay Area Rapid Transit District	\$2.00	\$7.00	\$0.00	\$0.00	\$2.00	\$7.00
	CA	Oceanside	North County Transit District	\$4.00	\$4.00	\$0.00	\$0.00	\$4.00	\$4.00
	CA	Orange	Orange County Transportation Authority	\$2.70	\$12.70	\$0.00	\$0.00	\$2.70	\$2.70
	CA	Oxnard	Gold Coast Transit	\$2.70	\$2.70	\$0.00	\$0.00	\$2.70	\$2.70
	CA	Redondo Beach	City of Redondo Beach	\$1.00	\$1.00	\$0.00	\$0.00	\$1.00	\$1.00
	CA	Riverside	Riverside Transit Agency	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
	CA	Sacramento	Paratransit, Inc.	\$5.00		\$0.00		\$5.00	
	CA	San Bernardino	OMNITRANS						
	CA	San Carlos	San Mateo County Transit District	\$1.75	\$3.50	\$0.00	\$0.00	\$1.75	\$3.50
	CA	San Diego	San Diego Metropolitan Transit System	\$4.50	\$4.50	\$0.00	\$0.00	\$4.50	\$4.50
	CA	San Francisco	Golden Gate Bridge, Highway and Transportation District	\$6.05	\$15.95	\$0.00	\$0.00	\$6.05	\$15.95

State or Province	City	Transit Agency	Persons with Disabilities		Attendant		Companion	
			Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
CA	San Jose	Santa Clara Valley Transportation Authority	\$4.00	\$4.00	\$0.00	\$0.00	\$4.00	\$4.00
CA	Santa Barbara	Santa Barbara Metropolitan Transit District	\$3.50	\$3.50	\$0.00	\$0.00	\$3.50	\$3.50
CA	Simi Valley	Simi Valley Transit						
CA	Thousand Palms	SunLine Transit Agency	\$1.50	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00
CA	Torrance	Torrance Transit System	\$1.00	\$1.00	\$0.00	\$0.00	\$0.00	\$0.00
CA	Visalia	Visalia City Coach	\$1.75	\$1.75	\$0.00	\$0.00	\$1.75	\$1.75
CA	Woodland	Yolo County Transportation District	\$3.00	\$4.00	\$0.00	\$0.00	\$3.00	\$4.00
CO	Denver	Regional Transportation District	\$4.00	\$24.00	\$0.00	\$0.00	\$0.00	\$0.00
CO	Fort Collins	Transfort	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
CO	Pueblo	Pueblo Transit	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
CT	Bridgeport	Greater Bridgeport Transit Authority	\$3.50	\$3.50	\$0.00	\$0.00	\$3.50	\$3.50
CT	Hamden	Greater New Haven Transit District	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
CT	Hartford	Greater Hartford Transit District	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
CT	Willimantic	Windham Region Transit District	\$1.40	\$2.60	\$0.00	\$0.00	\$1.40	\$2.60
FL	Bradenton	Manatee County Area Transit	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
FL	Clearwater	Pinellas Suncoast Transit Authority	\$3.50	\$3.50	\$0.00	\$0.00	\$0.00	\$0.00
FL	Fort Myers	Lee Tran	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
FL	Jacksonville	Jacksonville Transportation Authority	\$1.25	\$2.25	\$0.00	\$0.00	\$1.25	\$2.25
FL	Miami	Miami-Dade Transit Agency	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
FL	Pompano Beach	Broward County Division of Mass Transit	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
FL	Sarasota	Sarasota County Area Transit	\$1.50	\$1.50	\$0.00	\$0.00	\$0.00	\$0.00
FL	Tampa	Hillsborough Area Regional Transit Authority	\$3.50	\$3.50	\$0.00	\$0.00	\$3.50	\$3.50
GA	Atlanta	Metropolitan Atlanta Rapid Transit Authority	\$3.60	\$3.60	\$0.00	\$0.00	\$3.60	\$3.60
GA	Macon	Macon-Bibb County Transit Auth	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
GA	Marietta	Cobb Community Transit	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
IA	Ames	Ames Transit Agency	\$0.00	\$2.00	\$0.00	\$0.00	\$0.00	\$2.00
IA	Des Moines	Des Moines Area Regional Transit Authority	\$3.50	\$3.50	\$0.00	\$0.00	\$3.50	\$3.50
IL	Arlington Heights	Pace Suburban Bus Division	\$3.00	\$5.00	\$0.00	\$3.00	\$3.00	\$3.00
IL	Chicago	Chicago Transit Authority						
IL	Granite City	Madison County Transit	\$2.00	\$4.00	\$0.00	\$0.00	\$2.00	\$4.00
IL	Macomb	Go West Transit	\$1.00	\$2.00	\$0.00	\$0.00		
IL	Rock Island	Rock Island County Metropolitan Mass Transit District	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
IL	Rockford	Rockford Mass Transit District	\$2.00	\$3.00	\$0.00	\$0.00	\$2.00	\$3.00

State or Province	City	Transit Agency	Persons with Disabilities		Attendant		Companion	
			Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
IL	Urbana	Champaign-Urbana Mass Transit District	\$2.00	\$7.00	\$0.00	\$0.00	\$2.00	\$7.00
IN	Bloomington	Bloomington Public Transportation Corporation	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
IN	Fort Wayne	Fort Wayne Public Transportation Corporation	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
IN	Indianapolis	Indianapolis Public Transportation Corporation	\$3.50	\$3.50	\$0.00	\$0.00	\$3.50	\$3.50
IN	Lafayette	CityBus of Greater Lafayette	\$2.00	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00
IN	Muncie	Muncie Public Transportation Corporation	\$1.00	\$1.00	\$0.00	\$0.00	\$1.00	\$1.00
IN	South Bend	South Bend Public Transportation Corporation	\$2.00	\$20.00	\$0.00	\$0.00	\$2.00	\$2.00
KS	Lawrence	Lawrence Transit System	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
KY	Bowling Green	Community Action of Southern Kentucky, Inc.	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
KY	Fort Wright	Transit Authority of Northern Kentucky	\$1.75	\$1.75	\$0.00	\$0.00	\$1.75	\$1.75
MD	Baltimore	Maryland Transit Administration	\$1.85	\$3.00	\$0.00	\$0.00	\$1.85	\$3.00
MD	Rockville	Montgomery County Transit Services	\$1.80	\$2.20	\$0.00	\$0.00	\$1.80	\$2.20
MI	Ann Arbor	Ann Arbor Transportation Authority	\$3.00	\$4.00	\$0.00	\$0.00	\$3.00	\$3.00
MI	Bay City	Bay Metropolitan Transportation Authority	\$1.50	\$1.50	\$0.00	\$0.00	\$1.50	\$1.50
MI	Detroit	City of Detroit Department of Transportation	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
MI	Flint	Mass Transportation Authority	\$1.50	\$1.50	\$0.00	\$0.00	\$2.50	\$2.50
MI	Grand Rapids	Interurban Transit Partnership	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
MI	Lansing	Capital Area Transportation Authority	\$0.60	\$5.00	\$0.00	\$0.00	\$0.60	\$5.00
MI	Monroe	Lake Erie Transportation Commission	\$0.50	\$1.00	\$0.00	\$0.00	\$0.00	\$0.00
MI	Muskegon	Muskegon Area Transit System	\$2.00	\$5.00	\$0.00	\$0.00	\$2.00	\$5.00
MN	Anoka	Anoka County Transit	\$3.00	\$4.00	\$0.00	\$0.00	\$3.00	\$4.00
MN	Burnsville	Minnesota Valley Transit Authority	\$0.75	\$0.75	\$0.00	\$0.00	\$1.75	\$1.75
MN	Plymouth	Plymouth Metrolink	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
MO	Kansas City	Kansas City Area Transportation Authority	\$2.50	\$2.50	\$0.00	\$0.00	\$0.00	\$2.50
MO	Saint Louis	Metro	\$4.00	\$4.00	\$0.00	\$0.00	\$4.00	\$4.00
MO	Springfield	City Utilities of Springfield, MO	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
NC	Charlotte	Charlotte Area Transit System	\$2.80	\$2.80	\$0.00	\$0.00	\$2.80	\$2.80
NC	Durham	Durham Area Transit Authority (DATA)	\$2.00	\$2.00	\$0.00	\$0.00		
NC	Research Triangle	Triangle Transit Authority	\$4.00	\$4.00	\$0.00	\$0.00	\$4.00	\$4.00
NC	Winston-Salem	Winston-Salem Transit Authority	\$0.50	\$0.50	\$0.00	\$0.00	\$0.00	\$0.00
NJ	Newark	New Jersey Transit Corporation	\$0.65	\$16.00	\$0.00	\$0.00	\$1.35	\$35.50
NM	Las Cruces	City of Las Cruces-RoadRUNNER Transit	\$2.00	\$2.00				
NM	Los Alamos	Los Alamos County, Atomic City Transit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

State or Province	City	Transit Agency	Persons with Disabilities		Attendant		Companion	
			Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
NM	Santa Fe	Santa Fe Transit Services	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
NV	Reno	Regional Transportation Commission	\$3.00	\$6.00	\$0.00	\$0.00	\$3.00	\$3.00
NY	Albany	Capital District Transportation Authority	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
NY	Buffalo	Niagara Frontier Transportation Authority	\$3.50	\$5.30	\$0.00	\$0.00	\$3.50	\$5.30
NY	Garden City	MTA Long Island Bus	\$3.75	\$3.75	\$0.00	\$0.00	\$3.75	\$3.75
NY	New York	MTA New York City Transit	\$2.25	\$2.25	\$0.00	\$0.00	\$2.25	\$2.25
OH	Akron	Metro Regional Transit Authority	\$2.00	\$2.50	\$0.00	\$2.00	\$0.00	\$2.00
OH	Cleveland	Greater Cleveland Regional Transit Authority	\$1.00	\$2.25	\$0.00	\$0.00	\$2.25	\$2.25
OH	Columbus	Central Ohio Transit Authority	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
OH	Dayton	Greater Dayton Regional Transit Authority	\$3.50	\$3.50	\$0.00	\$0.00	\$3.50	\$3.50
OH	Delaware	Delaware Area Transit Agency	\$1.00	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00
OH	Grand River	LAKETRAN	\$2.50	\$5.00	\$0.00	\$0.00	\$2.50	\$5.00
OH	Kent	Portage Area Reg Trp Auth	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
OH	Toledo	Toledo Area Regional Transit Authority	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
OK	Lawton	Lawton Area Transit System	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
OK	Oklahoma City	Central Oklahoma Transportation and Parking Authority	\$2.50	\$5.00	\$0.00	\$0.00	\$0.00	\$0.00
OR	Eugene	Lane Transit District	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
OR	Portland	Tri-County Metropolitan Transportation District of Oregon	\$1.80	\$1.80	\$0.00	\$0.00	\$1.80	\$1.80
OR	Salem	Salem-Keizer Transit	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
PA	Allentown	Lehigh and Northampton Transportation Authority	\$3.35	\$3.35	\$0.00	\$0.00	\$3.35	\$3.35
PA	Altoona	Altoona Metro Transit	\$2.90	\$2.90	\$0.00	\$0.00	\$2.90	\$2.90
PA	Charleroi	Mid Mon Valley Transit Authority	\$4.00	\$4.00	\$0.00	\$0.00	\$4.00	\$4.00
PA	Greensburg	Westmoreland County Transit Authority	\$3.00	\$12.00	\$0.00	\$0.00	\$3.00	\$12.00
PA	Harrisburg	Cumberland-Dauphin-Harrisburg Transit Authority	\$3.30	\$6.50	\$0.00	\$0.00	\$3.30	\$6.50
PA	Johnsontown	Area Transportation Authority of North Central Pennsylvania	\$1.75	\$28.00	\$0.00	\$0.00	\$0.00	\$0.00
PA	Johnstown	Cambria County Transit Authority	\$3.00	\$3.60	\$0.00	\$0.00	\$0.00	\$0.00
PA	Lemont Furnace	Fayette Area Coordinated Transportation	\$0.40	\$0.40	\$0.00	\$0.00	\$0.40	\$0.40
PA	Philadelphia	Southeastern Pennsylvania Transportation Authority						
PA	Pittsburgh	Port Authority of Allegheny County	\$2.25	\$4.50	\$0.00	\$0.00	\$2.25	\$4.50
PA	Reading	Berks Area Reading Transportation Authority	\$3.20	\$3.20	\$0.00	\$0.00	\$2.20	\$2.20
PA	Rochester	Beaver County Transit Authority	\$3.50	\$4.00	\$0.00	\$0.00	\$4.00	\$4.00
SC	Charleston	Charleston Area Regional Transportation Authority	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
SC	McCormick	McCormick Area Transit	\$1.00	\$3.00	\$1.00	\$3.00	\$1.00	\$3.00

State or Province	City	Transit Agency	Persons with Disabilities		Attendant		Companion	
			Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
TN	Chattanooga	Chattanooga Area Regional Transportation Authority (CARTA)	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
TN	Clarksville	Clarksville Transit System	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
TN	Franklin	Franklin Transit Authority	\$2.00	\$4.00				
TN	Knoxville	Knoxville Area Transit	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
TN	Memphis	Memphis Area Transit Authority	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
TN	Nashville	Metropolitan Transit Authority	\$3.20	\$3.20	\$0.00	\$0.00	\$3.20	\$3.20
TX	Abilene	CityLink Transit	\$1.50	\$2.25	\$0.00	\$0.00	\$1.50	\$2.25
TX	Austin	Capital Metropolitan Transportation Authority	\$0.00	\$0.90	\$0.00	\$0.00	\$0.75	\$0.90
TX	Bryan	Brazos Transit District	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
TX	Corpus Christi	Corpus Christi Regional Transportation Authority	\$1.25	\$1.25	\$0.00	\$0.00	\$1.25	\$1.25
TX	Dallas	Dallas Area Rapid Transit Authority	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
TX	El Paso	El Paso Mass Transit Dept	\$2.50	\$2.50	\$0.00	\$0.00		
TX	Houston	Metropolitan Transit Authority of Harris County	\$1.15	\$1.15	\$0.00	\$0.00	\$1.15	\$1.15
TX	Lubbock	Citibus	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
TX	San Antonio	VIA Metropolitan Transit	\$1.75	\$1.75	\$0.00	\$0.00	\$1.75	\$1.75
TX	Sugar Land	Fort Bend Transit	\$1.00	\$1.00	\$0.00	\$0.00	\$1.00	\$1.00
TX	Uvalde	Community Council of Southwest Texas, Inc.	\$2.00	\$2.00	\$0.00	\$0.00	\$2.00	\$2.00
TX	Waco	Waco Transit System	\$3.00	\$3.00	\$0.00	\$0.00	\$0.50	\$1.50
UT	Park City	Park City Transit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
VA	Blacksburg	Blacksburg Transit	\$0.50		\$0.00		\$0.50	
VA	Hampton	Transportation District Commission of Hampton Roads	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
VA	Lynchburg	Greater Lynchburg Transit Company	\$3.00	\$3.00	\$0.00	\$0.00	\$3.00	\$3.00
VA	Richmond	GRTC Transit System	\$2.25	\$2.25	\$0.00	\$0.00	\$2.25	\$2.25
VA	Williamsburg	Williamsburg Area Transport	\$2.00	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00
VA	Woodbridge	Potomac and Rappahannock Transportation Commission	\$0.60	\$0.60	\$1.20	\$1.20	\$1.20	\$1.20
VT	Burlington	Chittenden County Transportation Authority	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
WA	Bremerton	Kitsap Transit	\$2.00	\$3.00	\$2.00	\$3.00	\$2.00	\$3.00
WA	Everett	Everett Transit	\$1.00	\$1.00	\$0.00	\$0.00	\$0.00	\$0.00
WA	Everett	Snohomish County PTBA	\$1.75	\$1.75	\$0.00	\$0.00		
WA	Pasco	T.C. Transportation Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
WA	Richland	Ben Franklin Transit	\$1.25	\$2.50	\$0.00	\$0.00	\$1.00	\$1.00
WA	Seattle	King County Department of Transportation	\$1.00	\$1.00	\$0.00	\$0.00	\$1.00	\$1.00
WA	Tacoma	Pierce Transit	\$0.75	\$0.75	\$0.00	\$0.00	\$0.75	\$0.75

State or Province	City	Transit Agency	Persons with Disabilities		Attendant		Companion	
			Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
WA	Wenatchee	Chelan-Douglas PTBA (Link)	\$1.00	\$1.00	\$0.00	\$0.00	\$1.00	\$1.00
WI	Green Bay	Green Bay Metro Transit	\$3.00	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00
WI	La Crosse	La Crosse Municipal Transit Utility	\$1.00	\$2.50	\$0.00	\$0.00	\$1.00	\$2.50
WI	Madison	Madison Metro Transit System	\$3.00	\$4.00	\$0.00	\$0.00	\$0.00	\$0.00
WI	Milwaukee	Milwaukee County Transit System	\$3.25	\$3.25	\$0.00	\$0.00	\$3.25	\$3.25
WI	Waukesha	Waukesha Metro Transit	\$3.75	\$3.75	\$0.00	\$0.00	\$3.75	\$3.75
WV	Huntington	Tri-State Transit Authority	\$2.00	\$2.50	\$0.00	\$0.00	\$2.00	\$2.50
WV	Parkersburg	Mid-Ohio Valley Transit Authority	\$0.25	\$0.25	\$0.00	\$0.00	\$0.25	\$0.25
CAN								
AB	Calgary	Calgary Transit	\$2.75	\$2.75	\$0.00	\$0.00	\$0.00	\$0.00
AB	Edmonton	Edmonton Transit System	\$2.75	\$2.75	\$0.00	\$0.00	\$2.75	\$2.75
BC	Victoria	Victoria Regional Transit System	\$2.50	\$2.50	\$0.00	\$0.00	\$2.50	\$2.50
NS	Dartmouth	Metro Transit	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25
ON	Ottawa	City of Ottawa OC Transpo	\$3.25	\$4.25	\$0.00	\$0.00	\$3.25	\$4.25
ON	Toronto	Toronto Transit Commission	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
QC	Montreal	Societe de Transport de Montreal	\$1.20	\$2.10	\$0.00	\$0.00	\$0.00	\$0.00

PROPOSED TRANSIT FARES Effective November 01, 2012 Effective January 1, 2013			
DISCOUNT HONORED CITIZEN FARE PASSES Students 6-18 years* Senior Citizens 55 yrs up, ADA eligible, College students with a current semester Student ID Card.	Current	Proposed	Alternate Proposed
• One Ride Fare	\$.35	\$1.00	\$1.00
• One Day Pass	\$1.00	\$3.00	\$2.00
• One Week Pass	\$5.00	\$5.00	\$10.00
• 30 Day Pass	\$20.00	\$50.00	\$40.00
PARA-TRANSIT FARE PASSES ADA certified persons with Disabilities	Current	Proposed	
• One Ride Fare	\$.35	\$1.00	\$2.50
• One Day Pass	\$1.00	\$3.00	\$5.00
• One Week Pass	\$5.00	\$10.00	\$30.00
• 30 Day Pass	\$20.00	\$50.00	\$75.00
• One Year Pass	\$195.00	\$300.00	Do not offer
REGULAR FARE PASSES	Current	Proposed	
• One Ride Fare	\$1.00	\$2.00	\$2.00
• One Day Pass	\$3.00	\$4.00	\$4.00
• One Week Pass	\$15.00	\$20.00	\$20.00
• 30 Day Pass	\$55.00	\$75.00	\$60.00

	One Ride Fare	One Day Pass	One Week Pass	30 Day Pass
Discounted Fare	\$1.00	\$2.00	\$10.00	\$40.00
Regular Fare	\$2.00	\$4.00	\$20.00	\$60.00
Para-transit Fare	\$2.50	\$5.00	\$30.00	\$75.00